

Steam Packet TIMES

Issue 10, Spring 2012

News • Timetables

2012 Brochure & Feature Holidays



Friends & Family



(Terms and conditions apply and subject to availability. Valid for Standard Vehicle Fare bookings made between 20/04/2012 and 11/05/2012)

Introducing the new 'Friends & Family' special offer

Many of us have friends and family who live off-Island, who we don't get to see as often as we'd like. But now, thanks to our fantastic new offer, friends and relatives of Island residents can enjoy a break here by taking advantage of some great savings.

If your friends or relatives living off-Island book between Friday April 20th and Friday May 11th, they will receive 50% off Standard Vehicle Fares for journeys between now and the end of 2012.

There are two relevant codes for the Friends & Family offer:

CVFF – 50% off Standard Return Fare Car + Driver and any additional passengers

DVFF – 50% off 5 Day Standard Return Fare Car + Driver and any additional passengers

To take advantage of the offer, your friends and relatives just need to visit www.steam-packet.com and enter the relevant fare code.

Steam Packet Company Marketing and Online Manager Renée Caley explained: 'It can be difficult going for long periods of time without seeing friends and loved ones, particularly when there is a special occasion to celebrate.

'With our Friends & Family offer, we want to make it easier for them to visit the Island, be it for the first time, or a return to the place they used to call home. Whether they want to come over for a summer break, to visit for someone's birthday or to make a festive trip to spend Christmas with you, the offer represents superb value – so please pass on the codes to your friends and relatives so they don't miss out!'

The Friends and Family offer was previewed at the recent 'On Your Doorstep' exhibition at the Villa Marina and was very well received by the hundreds of people in attendance.

✓ No baggage charges

✓ No debit card fees



Book online at
STEAM-PACKET.COM

**5 Day Short
Break Return**

Car + 2 People from

£87 each way

Day of outward sailing counts as day 1.
Return sailing must commence on or before Day 5.

**Any Length
Break**

Car + 2 People from

£106
each way

Terms and conditions apply and subject to availability.

Steam Packet Company assists ORCA in marine mammal conservation



Did you know that UK and European waters are home to a third of the world's whale, dolphin and porpoise species?

We have over 23 different species living alongside us, ranging from the tiny Harbour Porpoise to the shy Beaked Whale and the acrobatic Common Dolphin. All these and more have been sighted in and around our waters. Sadly, many of these species aren't protected by international conventions, so their populations are being severely impacted by overfishing, pollution, destruction of their habitats and the impact of climate change.

To help protect this unique wildlife, the Isle of Man Steam Packet Company is assisting the charity ORCA which is entirely dedicated to studying and protecting whales, dolphins and porpoises in UK and European waters. ORCA volunteer teams station themselves onboard ferries and cruise ships and conduct monthly scientific surveys of what is seen, where and the animals behaviour. The Steam Packet Company are helping the charity by offering discounts on travel for volunteers and assistance with the scientific surveys.

Sally Hamilton, Director of ORCA said: 'The Irish Sea is a unique ecosystem with a dynamic range of habitats and a complex open ocean environment. The vast tidal flows and large estuarine fresh water input help to support a range of marine life from the world's second largest fish: the basking shark to turtles and seals as well as whales and dolphins. In fact over twelve species of whales and dolphins have been spotted from the threatened harbour porpoise to the mighty fin whale. Playful bottlenose dolphins and elegant common dolphins are also regularly sighted in these special waters.'



'Monitoring these whale and dolphin populations around UK and European waters is crucial to their conservation as so little is known about them. ORCA is delighted to be working in partnership with the Isle of Man Steam Packet Company to find out more about the whales and dolphins that live in our seas.'

Renée Caley, Marketing Manager said: 'ORCA has been running pilot schemes on our vessels since 2008 and we are delighted to be able to welcome them back this year. Living on an Island, it is vital that people understand the importance of protecting our much-loved marine mammals, which can often be seen when travelling with us. In their surveys last year ORCA recorded Harbour Porpoises and Grey Seals and several bird species including, Gannets, Guillemots, Fulmars, Manx Shearwaters and Kittiwakes.'

Photographs courtesy of Dave Chilcott



Oulton Park British Superbikes 6-8 July

Take advantage of the additional Queens Jubilee Manx Bank Holiday by treating yourself to a trip to watch the BSB Championships at Oulton Park in Cheshire Bike and rider from just £175 for a 2 night ferry and hotel package. To book call Steam Packet Holidays on 645777

Price includes ferry with motorbike and accommodation based on two people sharing twin/double room. Entry to race track not included.



2012 DAY TRIPS

Alton Towers

25 August & 1 September

£75 £58

adult (QALT) child



Cheshire Oaks

26 May & 7 July

£48 £37

adult (QCOA) child



Trafford Centre

12 May & 16 June

£49 £39

adult (QTRF) child



Tatton Park Flower Show

20 July

£76 £65

adult (QTAT) child



Southport Flower Show

17 August

£66 £36

adult (QSOU) child



Chester Zoo

19 May, 30 June, 26 July 9 & 30 August

£60 £47

adult (QZOO) child

NOW BOOKABLE ON LINE AT WWW.STEAM-PACKET.COM Enter your requirements and the Fare Code shown in brackets in the relevant box

Why not let Steam Packet Holidays give you a quote – call 645777

Terms and conditions: Package Breaks and Day Trips are subject to availability. Package Break prices are based on two people sharing twin/double room. The special day trip prices include ferry travel, onboard snack voucher (except for the Alton Towers trips) plus coach transfers and entry tickets where applicable

SPRING 23rd March – 23rd May & AUTUMN 11th September - 4th November

From Douglas to

	Liverpool	Heysham
Mon	0730 & 1500	0845 & 1945
Tues	1500	0845 & 1945
Wed	1500	0845 & 1945
Thurs	1500	0845 & 1945
Fri	0730 & 1500	0845 & 1945
Sat	0730 & 1500	0845 & 2000
Sun	1500	0845 & 1945

Liverpool: No 0730 21/04 to 06/05 & 05/10 to 04/11. No 1500 30/10 & 31/10. 1500 becomes 1000 on 06/10, 13/10, 20/10, 27/10 & 03/11.
Heysham: No 0845 02/05. No 1945 between 20/04 – 05/05. No 2000 21/04 to 12/05, 22/09, 29/09, 06/10 & 03/11.

To Douglas from

	Liverpool	Heysham
Mon	1115 & 1915	0215 & 1415
Tues	1915	0215 & 1415
Wed	1915	0215 & 1415
Thurs	1915	0215 & 1415
Fri	1115 & 1915	0215 & 1415
Sat	1115 & 1915	0215 & 1415
Sun	1915	0215 & 1415

Liverpool: No 1115 20/04 to 05/05 & 05/10 to 04/11. No 1915 30/10 & 31/10.
Heysham: No 0215 20/04 to 06/05, 13/05, 23/09, 30/09, 07/10 & 04/11. 1415 becomes 1200 between 20/04 – 06/05, 1415 becomes 1200 on 07/10. No 1200 02/05.

TT Period: 24th May - 13th June 2012 visit STEAM-PACKET.COM for details

SUMMER: 14th June – 10th September

From Douglas to

	Liverpool	Heysham
Mon	0730 & 1500	0845 & 1945
Tues	1500	0845 & 1945
Wed	1500	0845 & 1945
Thurs	0730 & 1500	0845 & 1945
Fri	0730 & 1500	0845 & 1945
Sat	0730 & 1500	0845 & 2000
Sun	1500	0845 & 1945

Liverpool: No 0730 21/06, 13/07 & 19/07. 0730 becomes 0600 24/08 & 25/08. 1500 becomes 1530 23/08–26/08. 1500 becomes 1630 27/08 to 03/09.
Heysham: No 0845 becomes 0815 23-25/08. No 2000 16/06, 07/07, 14/07, 21/07, 04/08, 11/08, 08/09.

To Douglas from

	Liverpool	Heysham
Mon	1115 & 1915	0215 & 1415
Tues	1915	0215 & 1415
Wed	1915	0215 & 1415
Thurs	1115 & 1915	0215 & 1415
Fri	1115 & 1915	0215 & 1415
Sat	1115 & 1915	0215 & 1415
Sun	1915	0215 & 1415

Liverpool: No 1115 21/06, 13/07 & 19/07. 1115 becomes 1130 23/08 to 25/08. 1915 becomes 2030 23/08 to 03/09.
Heysham: No 0215 17/06, 08/07, 15/07, 22/07, 05/08, 12/08 & 09/09.

WINTER 5th November - 10th January 2013

From Douglas to

	Liverpool Birkenhead	Heysham
Mon		0845 & 1945
Tues		0845 & 1945
Wed		0845 & 1945
Thurs		0845 & 1945
Fri		0845 & 1945
Sat	0800	2000
Sun	0800	1945

Heysham: No 2000 on 01/12, 22/12 & 29/12. No 1945 24/12, 25/12 & 31/12. No 0845 25/12.

To Douglas from

	Liverpool Birkenhead	Heysham
Mon		0215 & 1415
Tues		0215 & 1415
Wed		0215 & 1415
Thurs		0215 & 1415
Fri		0215 & 1415
Sat	1400	0215
Sun	1400	0215

Heysham: No 0215 02/12, 23/12, 25/12, 26/12, 30/12 & 01/01/2013. 0215 becomes 0130 on 11/11 & 09/01/13. 0215 becomes 0200 on 12/11 & 25/11. 0215 becomes 0300 on 10/12 & 0215 becomes 0145 on 11/12. No 1415 25/12.



Up to 50% off recommended retail prices on leading brand fragrances and many other offers.

To Ireland from Douglas

April	Wed 4 Belfast 0700	Fri 6 Dublin 1500	Sun 8 Belfast 0700	Wed 11 Dublin 0700	Sat 14 Belfast 1930	May	Wed 2 Belfast 0700	Wed 9 Belfast 0700	Sun 13 Belfast 0700	Thu 17 Belfast 0700
Sun 20 Belfast 0700	Thu 24 Belfast 0700	Sun 27 Belfast 0700	Tue 29 Dublin 0600	Wed 30 Belfast 0500	June	Fri 1 Larne 0300	Sat 2 Larne 0300	Sun 3 Belfast 0915	Tue 5 Larne 0300	Tue 5 Dublin 1530
Thu 7 Larne 0300	Sat 9 Larne 0300	Sun 10 Larne 0300	Tue 12 Dublin 0700	Wed 13 Belfast 0700	Sun 17 Belfast 0700	Tue 19 Dublin 0700	Wed 20 Belfast 0700	Sun 24 Belfast 0700	Tue 26 Dublin 0700	Wed 27 Belfast 0700
July	Sun 1 Belfast 0700	Tue 3 Dublin 0700	Wed 4 Belfast 0700	Sun 8 Belfast 0700	Tue 10 Dublin 0700	Wed 11 Belfast 0700	Fri 13 Belfast 0700	Sat 14 Dublin 1930	Sun 15 Belfast 0700	Tue 17 Dublin 0700
Wed 18 Belfast 0700	Sat 21 Dublin 1930	Sun 22 Belfast 0700	Tue 24 Dublin 0700	Wed 25 Belfast 0700	Sun 29 Dublin 0700	Tue 31 Belfast 0700	Aug	Wed 1 Dublin 0700	Sat 4 Dublin 1930	Sun 5 Belfast 0700
Tue 7 Dublin 0700	Wed 8 Belfast 0700	Sun 12 Belfast 0700	Tue 14 Dublin 0700	Wed 15 Belfast 0700	Sun 19 Dublin 0700	Tue 21 Belfast 0700	Wed 22 Dublin 0700	Sun 26 Belfast 0700	Tue 28 Dublin 0700	Wed 29 Belfast 0700
Sep	Sun 2 Belfast 0700	Tue 4 Dublin 0700	Wed 5 Belfast 0700	Sun 9 Belfast 0700	Sat 22 Belfast 1930	Sat 29 Belfast 1930	Dec	Sat 22 Dublin 1930	Sat 29 Dublin 1930	

To Douglas from Ireland

April	Wed 4 Belfast 1045	Fri 6 Dublin 1845	Sun 8 Belfast 1045	Wed 11 Dublin 1045	Sun 15 Belfast 0100	May	Wed 2 Belfast 1045	Wed 9 Belfast 1045	Sun 13 Belfast 1045	Thu 17 Belfast 1045
Sun 20 Belfast 1045	Thu 24 Belfast 1045	Sun 27 Belfast 1045	Tue 29 Dublin 1015	Wed 30 Belfast 0945	Thu 31 Larne 2359	June	Fri 1 Larne 2359	Sun 3 Belfast 1330	Mon 4 Larne 2330	Tue 5 Dublin 1930
Wed 6 Larne 2330	Fri 8 Larne 2330	Sat 9 Larne 2330	Tue 12 Dublin 1045	Wed 13 Belfast 1045	Sun 17 Belfast 1045	Tue 19 Dublin 1045	Wed 20 Belfast 1045	Sun 24 Belfast 1045	Tue 26 Dublin 1045	Wed 27 Belfast 1045
July	Sun 1 Belfast 1045	Tue 3 Dublin 1045	Wed 4 Belfast 1045	Sun 8 Belfast 1045	Tue 10 Dublin 1045	Wed 11 Belfast 1045	Fri 13 Belfast 1045	Sun 15 Dublin 0100	Sun 15 Belfast 1045	Tue 17 Dublin 1045
Wed 18 Belfast 1045	Sun 22 Dublin 0100	Sun 22 Belfast 1045	Tue 24 Dublin 1045	Wed 25 Belfast 1045	Sun 29 Dublin 1045	Tue 31 Belfast 1045	Aug	Wed 1 Dublin 1045	Sun 5 Dublin 0100	Sun 5 Belfast 1045
Tue 7 Dublin 1045	Wed 8 Belfast 1045	Sun 12 Belfast 1045	Tue 14 Dublin 1045	Wed 15 Belfast 1045	Sun 19 Dublin 1045	Tue 21 Belfast 1045	Wed 22 Dublin 1045	Sun 26 Belfast 1045	Tue 28 Dublin 1045	Wed 29 Belfast 1045
Sep	Sun 2 Belfast 1045	Tue 4 Dublin 1045	Wed 5 Belfast 1045	Sun 9 Belfast 1045	Sun 23 Belfast 0100	Sun 30 Belfast 0100	Dec	Sun 23 Dublin 0100	Sun 30 Dublin 0100	

This timetable provides a summary of scheduled services. Due to planned maintenance requirements and other operational reasons, sailings on a particular day may vary. Please check online at STEAM-PACKET.COM or with our reservations team on 661661 at time of booking.

Visit Ocean Avenue for some fantastic savings.

In the event of supply difficulties we reserve the right to substitute items of equal quality and value.

Children Go FREE Summer Special

Car + 2 People from £118 each way and up to 3 Children FREE.

Terms and conditions apply and subject to availability. Heysham and Liverpool routes: valid for travel between 10.07.12 – 06.09.12. Mid week only – Tuesday, Wednesday and Thursday. Belfast and Dublin routes: valid for travel between 10.07.12 – 06.09.12. Child = 4-15 years (infants under 4 years travel free). Not to be used in conjunction with any other offer.

Book online at STEAM-PACKET.COM

Car + 2 People from £118 each way and up to 3 children FREE



SPECIAL OFFERS

Spring 2012
01/03/12-22/05/12

Summer 2012
12/06/12-10/09/12

Autumn 2012
11/09/12-10/01/13

Weekend Supplement**
Per Vehicle

Offer	Car + 2 Each way from	Spring 2012	Summer 2012	Autumn 2012	Weekend Supplement**
Midweek (Mon - Thu) 3 Day Return Offer*		£66.00		£66.00	n/a
5 Day Short Break Offer^		£87.00	£98.00	£87.00	£15-£20
Any Length Special Offer		£106.00	£118.00	£106.00	£24-£32
Starlight Offer †	Car + 4 Each way from	£132.00	£138.00	£132.00	£15-£20

Foot/Additional Vehicle Passenger - Adult From £19.00 Child from £18.00 Each way between 10/01/12-10/01/13
£3.50 per person weekend supplement** **Motorbike offers available – visit STEAM-PACKET.COM for details**

All fares are online prices at STEAM-PACKET.COM, subject to availability. A supplement of up to £6 per foot/ vehicle passenger (minimum £12 for car special offers) will apply for telephone and in person bookings.

All prices subject to alteration and include all fuel surcharges and taxes applicable at time of publication.

All fares are "From" fares, prices vary over time and sailing to sailing.

All Car Offers must be booked at least 48 hours in advance and all Foot Passenger Offers must be booked 24 hours in advance.

* Journeys must be completed within 3 days - day of outward sailing counts as Day 1. Return sailing must commence on or before Day 3.

^ Journeys must be completed within 5 days - Day of outward sailing counts as Day 1. Return sailing must commence on or before Day 5.

** Per single leg crossing for Friday, Saturday and Sunday travel (excluding Belfast and Dublin for Car Special Offers)

† Both your outward and return journeys must be scheduled to depart between 18:00 and 03:00 hrs.

Details of maximum standard fares and sailing tariffs are published on STEAM-PACKET.COM and are available on request.

For payment by credit card a fee of £3 applies per transaction. Not per person.

Steam Packet in the Community

Rehoming Rhea

The Steam Packet Company were delighted to help a rescue dog from Liverpool find its 'forever home' in the Isle of Man recently.

German Shepherd Rhea was brought into the Liverpool branch of Freshfields Animal Rescue in terrible condition, she was painfully thin and suffering from severe skin and ear infections. She also had ongoing medical problems which meant that the staff at the rescue centre were losing hope of finding her a new home.

Luck seemed to be on Rhea's side though as a friend of the rescue centre in the Isle of Man had recently lost her last German Shepherd, Gus, who she adopted from Freshfields and cared for during his final years. She had a very large, German Shepherd shaped hole in her life which could only be filled by another rescue dog! After speaking to the rescue centre it was decided that, as an experienced German Shepherd owner and veterinary nurse, her home would be perfect for Rhea.

As the centre is funded solely from the donations of kind supporters, the Steam Packet Company was pleased to be able to ease the financial burden of this rehoming mission across the Irish Sea by offering free crossing for Rhea and two kennel staff.

Brian Convery, Sales Development Manager said: 'We were only too pleased to be able to help transport Rhea to her new adoptive home. Her very specific homing needs meant that she had to travel a little further than usual to find her home and we wish her and her new adoptive family the very best for the future.'

Helen Stanbury, General Manager at Freshfields said: 'We are so happy for Rhea and her new adoptive mum, I am sure that they will have many happy years together on the beautiful Isle of Man. We are very grateful to the Isle of Man Steam Packet Company for its generosity in transporting Rhea and her human escort to the Island and easing the financial burden on the charity considerably. We rehome in the region of 200 dogs, 600 cats and 100 small animals successfully from our Liverpool branch each year.'

To find out more about Freshfields visit www.freshfieldsrescue.org.uk



freshfields
ANIMAL RESCUE

Supporting National Ferry Fortnight

The Isle of Man Steam Packet Company supported National Ferry Fortnight recently by promoting its special 'Children Go FREE' offer.

The annual celebration of all things ferry-related around the British Isles received widespread coverage, ensuring the media had all the relevant information about the Island's ferry links. Organised by the Passenger Shipping Association via its Discover Ferries website, National Ferry Fortnight ran from the 17th – 31st March.

Steam Packet Company Chief Executive Mark Woodward said: 'National Ferry Fortnight was a high-profile event, attracting features within the likes of The Times and Mail on Sunday. It was supported by all ferry line members of the PSA and was created to

increase awareness, amongst both consumers and the media, of the extensive ferry network which services the British Isles.

'There has been continuous investment in recent years by ferry operators to provide modern fleets, reinforcing the pivotal role that ferries play in the transport infrastructure. We're proud to be part of that network and we were delighted to have played our part in promoting ferry travel.'

During 2011, ferries transported 35 million people, 8 million cars and 140,000 coaches to and from mainland Europe and within the British Isles.

 **No baggage charges**

Travel Information - How to book

Save by Booking Online:

We offer some great discounts when you book on our website STEAM-PACKET.COM

- There is a discount of up to £6 per foot/ vehicle passenger (minimum £12 for car special offers). Even standard fares are discounted by 2% when booked at STEAM-PACKET.COM
- Over 900,000 offer seats are available during 2012

Reservations and Enquiries Call:

Isle of Man - 661661 • International - +44 (0)8722 992992*

*Calls to this number are charged at 10 pence per minute including VAT from a BT landline, calls from other networks and mobile operators may vary.

I. BOOKING & PAYING

I.1 Passenger Descriptions

Adult = 16 to 59 years. Senior Citizen = 60+ years.
Child = 4 to 15 years.

Infants under 4 years may travel free of charge but must be included in the number of passengers when booking.

I.2 Private Vehicle Descriptions

Car = Up to 1.8 metres high. High Car = Over 1.8 metres high but within the vessel limitation. Motorcycles with sidecars and trikes should be booked as Motorcycle Sidecars. When booking motorhomes and vehicles with trailers you must provide accurate details of height and length at the time of booking. Vehicles in excess of the declared length / height / weight may be refused shipment. If accepted the vehicle will be subject to surcharge.

I.3 Vehicle Deck Limitations

Please ensure that your vehicle adheres to the maximum limitations detailed. If not, you may not be permitted onboard the vessel.

Manannan: Liverpool route restrictions - Height:

3.4 metres. Length Single Vehicle: 6.5 metres. Vehicle towing trailer: 10 metres (5 metre towing vehicle and 5 metre trailer). Width: 2 metres. Weight: 4 tonnes. Manannan can accommodate larger vehicles on the Heysham, Belfast and Dublin and routes, contact must be made with our Reservations Team to confirm requirements prior to booking.

Vehicle dimensions include any attachments which alter the size of the vehicle such as roof boxes, luggage on roof racks, antennae, aerials and bike carriers, etc.

Ben-my-Chree: Height: 4 metres. Length: 18 metres. Width: 2.5 metres. Weight: 7.5 tonnes (other than freight vehicles and coaches). The Ben-my-Chree can accommodate larger vehicles, please contact our Reservations Team on the number above to make your booking or enquiry: to confirm requirements prior to booking.

I.4 Vehicles with Low Ground Clearance

Drivers of vehicles with low ground clearance may not be able to travel on some sailings due to tidal conditions and shore facilities. Please ensure that you check with us before booking. We recommend travel on the Ben-my-Chree for such vehicles.

I.5 When payment is due

Payment for all bookings is due at the time of booking unless we state otherwise. We will be entitled to cancel bookings without notice if full payment has not been received.

I.6 How to Pay

Payment may be made online by major credit or debit card. Payment may be made in person by major credit or debit card, cash or by cheque. Bookings paid for by credit card (e.g. Visa, MasterCard, American Express etc.) are subject to a non-refundable charge per booking. Bookings paid for using debit card (e.g. Switch) will not incur a charge.

Bookings paid for by cheque must be paid at least ten working days prior to travel.

I.7 Online Fares

Special Offers shown online or in this brochure are online fares, which may only be booked at STEAM-PACKET.COM. Special Offer bookings made in person or over the telephone are subject to a service fee of £12 per car and up to two passengers and £6 for foot, extra vehicle passengers and motorcycles. Please note coaches / vans / freight cannot be booked online. For vans/freight reservations please contact our Reservations Team on the number above to make your booking or enquiry. For coach reservations please call +44 (0)1624 645 693.

I.8 Fuel Surcharge

We reserve the right to levy a fuel surcharge to reflect the changing costs of marine fuel. Prices shown in this brochure include a fuel surcharge which is reviewed every 3 months. Please visit STEAM-PACKET.COM for details.

I.9 Travel Lead Time

Travel must commence within 13 months of the booking date and any return travel must be within 12 months of the outward travel date.

2. SPECIAL OFFER CONDITIONS

ALL SPECIAL OFFERS MUST BE PAID FOR IN FULL AT THE TIME OF BOOKING. OFFERS ARE SUBJECT TO AVAILABILITY AND RESTRICTIONS APPLY. FARE QUOTES CAN ONLY BE GUARANTEED IF PAID FOR AT TIME OF QUOTATION.

2.1 Vehicle Special Offers must be booked a minimum of 48 hours in advance. Foot passenger Special Offers must be booked a minimum of 24 hours in advance, all Special Offers are subject to availability.

2.2 Alterations to booked Special Offer fares are subject to an online amendment fee of £5 per person, or offline amendment fee of £10 per person. You must also pay any increase in the fare applicable. No refunds or credits will be allowed.

2.3 Day trip outward and return journeys must be completed on the same day (or the following day's 0215 hrs sailing from Heysham).

2.4 Short Break Return: Journeys must be completed within 5 days – Day of outward sailing counts as day 1, return sailing must commence on or before day 5.

2.5 Each Way Special Offer fares must be used as part of a return booking. If your outward and return sailings are within two different Special Offer date periods (e.g. Summer & Autumn), add the relevant each way fares together to calculate the amount payable.

2.6 Starlight Offer: To qualify for the Starlight Offer, both your outward and return journeys must be scheduled to depart between 1800 and 0300 hrs.

2.7 All Special Offers are subject to availability. Each Special Offer is

subject to specific terms and also the general Conditions of Carriage. In the event of a conflict between these conditions and the Special Offer Conditions, the Special Offer Conditions shall prevail.

3. STANDARD FARES

A discount of up to 2% is available when booked online. Standard fares are fully flexible but amendments may be subject to a tariff change. Cancellation charges apply.

Further details of maximum standard fares and sailing tariffs are published on STEAM-PACKET.COM and are also available on request.

4. VANS/COMMERCIAL VEHICLES

All commercial vehicles (which includes vans) are subject to the prevailing commercial rate and are not bookable online. However there is a concession to passengers travelling in a commercial vehicle if travelling for a non-commercial purpose. Conditions apply to this concession which must be agreed with us in advance. For further details please contact our Reservations Team on the number above to make your booking or enquiry: prior to making a booking. Please note that if these conditions are not satisfied, we reserve the right to charge commercial rates at the time of passage.

5. CHANGES/CANCELLATIONS

Changes to bookings may be made subject to availability and subject to the conditions of the booking. Changes to a higher fare and any amendment fees incurred must be paid for at the time of alteration.

Passengers who cannot travel should let us know as soon as possible before the outward date of travel.

Please note that unused Special Offers will be cancelled immediately following their scheduled departure time. No refunds or credits will be allowed against these tickets. All Special Offers are non-refundable. Unused portions of day trip fares are non-refundable and non-transferable.

Applications for refunds of standard fares only must be made in writing to the Isle of Man Steam Packet Company Refunds Department, Imperial Buildings, Douglas, Isle of Man, IM1 2BY and within 6 months of the outward travel date. Cancellation charges will apply.

PLEASE NOTE THAT ALL FARES, FEES, VESSELS, PORTS AND SAILING TIMES QUOTED MAY BE SUBJECT TO ALTERATION / CANCELLATION WITHOUT PRIOR NOTICE.

Passengers should ensure they have appropriate insurance.

All bookings for travel are subject to the Conditions of Carriage of Passengers and Luggage of the Isle of Man Steam Packet Company Limited. The travel and other information set out above forms part of the Conditions of Carriage, available on our website (STEAM-PACKET.COM), and which apply to any bookings for travel.

Information contained in this brochure was correct at time of print 10/04/12
Steam Packet Holidays: Subject to availability and Steam Packet Holidays Terms and Conditions apply.

STEAM-PACKET.COM

Various photographs are courtesy of visitbritain.com