

STEAM PACKET TIMES

Issue 30, Autumn 2017

News • Timetables

Brochure and Feature Holidays



Book now for 2018

It's never too early to plan next year's getaway, whether it's a spring break, a family summer holiday or a relaxing autumnal retreat. We're bringing back our most popular offers in 2018 helping you find the perfect escape.

Bookings for 2018 are now open and we have more than 900,000 offer seats available throughout the year, so there's plenty of choice when planning your trips. What's more, we have removed credit card charges for bookings ahead of the planned changes in legislation in early 2018.

Our offers include the 3 Day and 5 Day short breaks for a car and two people, starting from just £65 each way.

Taking your car means reaching your holiday destination is even easier. Simply drive off the boat when you reach your chosen port and hit the road. It's quick, easy and convenient. Plus, with no luggage fees you can bring everything you need – including bicycles, walking boots, golf clubs or even the family pet!

Our Starlight and Day Trip offers are back so there's plenty of choice when you're looking to take the car.

We've also brought back our family summer special, the Kids Go Free offer. Simply book a car and two adults on a midweek sailing during summer 2018 and up to three children can travel for free. Once you've chosen your destination and booked, you're all set to plan the trip and then sit back and wait for the fun to begin.

When our fast craft Manannan returns for the season on 23rd March, you can sail into the heart of Liverpool as a foot passenger with prices starting from £18.50 each way for adults, and from £9.50 for children each way – with infants aged under four travelling for free. Alternatively, if you want to travel further afield, why not take advantage of our Sail and Rail tickets because Lime Street Station is just minutes away from the ferry terminal. Pop into the Ferry Travel Shop or visit our website for more information and a list of popular destinations.

We're continuing our Student Foot Passenger offer in 2018, to help students in full time further or higher education living off-island travel back and forth. The offer means students can book foot passenger fares at the lowest prices, with the flexibility of not paying amendment fees if their travel plans change.

For ferry and accommodation packages take a look inside for what Steam Packet Holidays can offer you.

When you go by ferry you not only have the freedom to explore, you also have the comfort of our excellent on-board facilities as you make your journey.

When you step on board our vessels you can sit back and relax in a choice of seating available in a range of lounges – and with plenty of leg room. If you're looking for added convenience and comfort you can book into the Niarbyl or Premium Lounge before you sail. Or, if you're travelling on Ben-my-Chree, enjoy the privacy of a four-berth en-suite cabin with TV, complimentary tea and coffee-making facilities, and the chance to catch 40 winks.

Our Chief Executive Mark Woodward said: 'There's something to suit everyone with our offers for 2018, and with more than 900,000 offer seats it's a great time to start planning next year's trips.'

You can find further details of these and more offers inside and full terms and conditions at STEAM-PACKET.COM



2018 5 DAY SHORT BREAK
Car +2 adults from just £72[^] each way



Book now at **STEAM-PACKET.COM**

Pack more in – travel by ferry!

There are so many great places to visit in the UK and Ireland, from city breaks, countryside hideaways, romantic retreats or an action-packed getaway – and the best way to get there is by ferry.

Getting to your chosen destination is even easier when you bring the car, simply drive on board and your holiday begins. You'll arrive relaxed and refreshed and ready for the adventure to start.

Plus, there are no luggage fees when you travel by ferry so you can bring everything you need - and should you pick up a few treats along the way, you can pop them in the car.

If you're looking for a countryside getaway the Peak District is ideal for walking, cycling and hiking with stunning scenery everywhere you turn. When you're not exploring the national park, you can visit the quaint villages including Bakewell, famous for the tart and stately home Chatsworth, or Matlock Bath, which has the Heights of Abraham close by, offering fantastic views of Derbyshire, or take the kids to Gulliver's Kingdom theme park.

Just a short drive away is the city of Derby where you'll find a mix of activities suitable for almost everyone. For art lovers there's Derby Museum and Art Gallery, home to the largest collection of paintings by 18th century artist Joseph Wright. Shoppers will love the Cathedral Quarter which is full of independent shops selling clothes, gifts and home accessories, and for fans of theatre the creative hub QUAD presents popular and independent films and shows.

If you head north to Scotland make sure you sample the gastronomic scene in Glasgow, including a visit to Finnieston, considered the city's foodie corner with a mix of bars and restaurants offering local produce, outstanding seafood and lots of vegan delights.

The city is also known for its stunning architecture. There's a real mix across the city including medieval examples such as Glasgow Cathedral and Provand's Lordship, while the City Chambers and Kelvingrove Art and Gallery Museum were built in the Victorian era, with the Riverside Museum and Glasgow Tower being modern additions to the skyline.

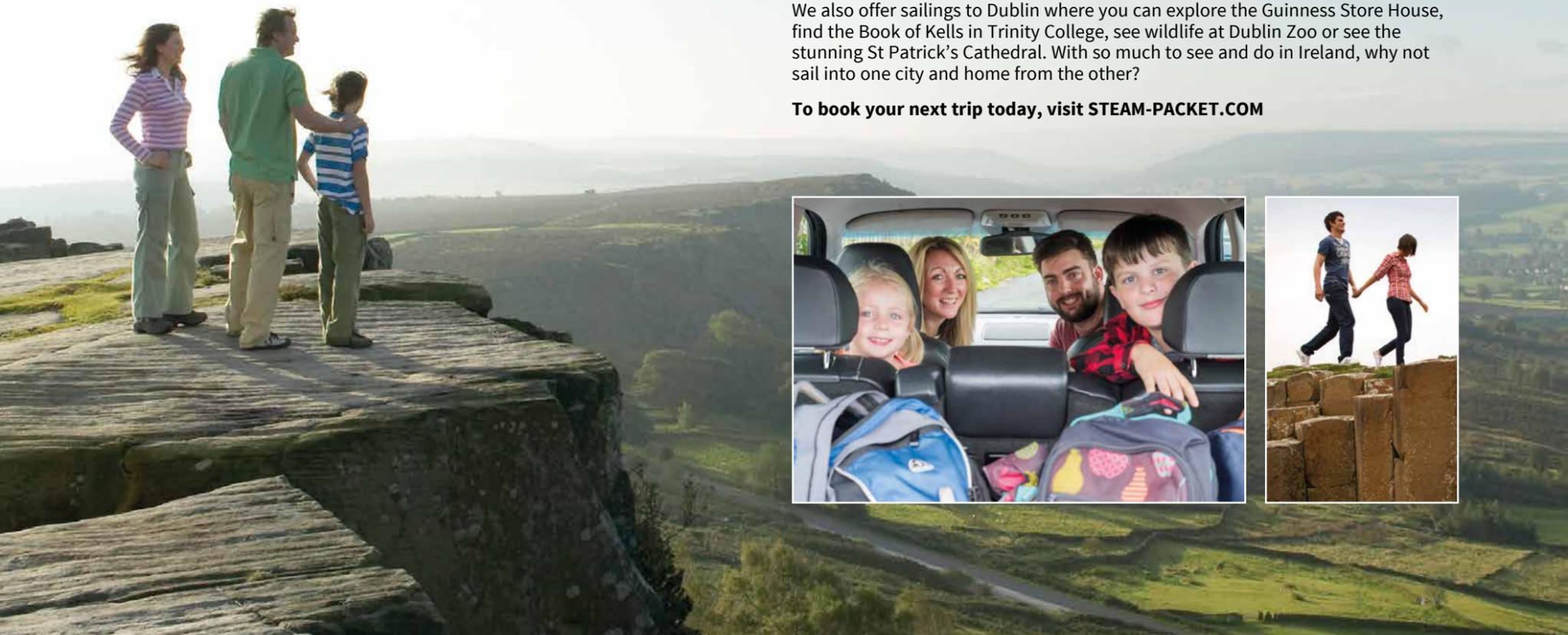
Visit the Emerald Isle when sailings resume in March and get to know the country's interesting folklore, captivating history and charming traditions.

Belfast is a lively city filled with some fantastic attractions including Titanic Belfast, an incredible interactive experience where you can learn all about the ship and where she was built. Or for something a little different visit Crumlin Road Gaol, a prison which opened in 1846, and during the 150 years in operation it housed murderers, suffragettes and republican prisoners.

Head out of the city to see the natural wonder of the Giant's Causeway. On the way explore some scenery featured in TV sensation Game of Thrones. Visit The King's Road at Bregagh Road near the village of Armoy, Winterfell, which is filmed at Castleward on the shores of Strangford Lough, or Dragonstone on The Cliffs of Fair Head.

We also offer sailings to Dublin where you can explore the Guinness Store House, find the Book of Kells in Trinity College, see wildlife at Dublin Zoo or see the stunning St Patrick's Cathedral. With so much to see and do in Ireland, why not sail into one city and home from the other?

To book your next trip today, visit STEAM-PACKET.COM



Make the most of the festive season with Steam Packet Holidays

Booking with Steam Packet Holidays makes it even easier to get away. There's a variety of packages available offering city breaks across the UK with ferry travel and accommodation included. Simply give us a call and we'll sort the rest.



Manchester

Visit Manchester for a seasonal getaway where you can enjoy festive markets, great shows and vibrant nightlife. Head to the popular Christmas markets where you'll find a huge selection of stalls to explore with decorations, clothes, accessories and handmade gifts, as well as karaoke booths and an ice rink.

When you're ready for a sit down you can enjoy the jovial atmosphere with a mug of glühwein, a traditional German mulled wine, and international dishes including Spanish paella, German Bratwurst or an old-fashioned hog roast. Those with a sweet tooth won't be disappointed either; there are churros, pancakes, crepes, profiteroles and much more!



PACKAGE PRICES
START FROM
£119
PER PERSON



Blackpool

A Blackpool trip gives you the opportunity to visit the town's iconic Tower, Blackpool Dungeon, Sea Life aquarium, Madam Tussauds and of course the world-famous Illuminations at night.

The incredible light display attracts more than three million visitors every year to enjoy the fun, colour and excitement of the seaside resort, with miles of lighting along the promenade and extraordinary 3D projections on to Blackpool Tower, making it a must-see destination.

Our package prices include return ferry travel and 2 nights' accommodation with full English Breakfast and are based on two people sharing a twin/double room, if you want to travel further afield, you can bring your car from just £55 extra!

To book call Steam Packet Holidays on 645777

2017/18 SUMMARY TIMETABLE

The timetable below is a summary of our scheduled services for 2018. Planned maintenance, tidal conditions and other operational reasons will lead to varying departure times and sailing frequency on particular days. To confirm the departure time on your preferred day of travel, please visit STEAM-PACKET.COM or call our Reservations Team on 661661.

Sailings to and from Ireland

6th November 2017 to 22nd March 2018

From Douglas to		To Douglas from	
Liverpool Birkenhead	Heysham	Liverpool Birkenhead	Heysham
Mon	-	08:45 & 19:45	02:15 & 14:15
Tues	-	08:45 & 19:45	02:15 & 14:15
Wed	-	08:45 & 19:45	02:15 & 14:15
Thurs	-	08:45 & 19:45	02:15 & 14:15
Fri	-	08:45 & 19:45	02:15 & 14:15
Sat	08:00	20:00	14:00
Sun	08:00	19:45	14:00

23rd March 2018 to 22nd May 2018

From Douglas to		To Douglas from	
Liverpool	Heysham	Liverpool	Heysham
Mon	07:30 & 15:00	08:45 & 19:45	02:15 & 14:15
Tues	15:00	08:45 & 19:45	02:15 & 14:15
Wed	15:00	08:45 & 19:45	02:15 & 14:15
Thurs	07:30 & 15:00	08:45 & 19:45	02:15 & 14:15
Fri	07:30 & 15:00	08:45 & 19:45	02:15 & 14:15
Sat	07:30 & 15:00	08:45 & 19:45	02:15 & 14:15
Sun	15:00	08:45 & 19:45	02:15 & 14:15

TT Period 23rd May to 13th June 2018 visit STEAM-PACKET.COM for details

14th June to 4th November 2018

From Douglas to		To Douglas from	
Liverpool	Heysham	Liverpool	Heysham
Mon	07:30 & 15:00	08:45 & 19:45	11:15 & 19:15
Tues	15:00	08:45 & 19:45	19:15
Wed	15:00	08:45 & 19:45	19:15
Thurs	07:30 & 15:00	08:45 & 19:45	11:15 & 19:15
Fri	07:30 & 15:00	08:45 & 19:45	11:15 & 19:15
Sat	07:30 & 15:00	08:45 & 19:45	11:15 & 19:15
Sun	15:00	08:45 & 19:45	19:15

From 19th September there will be no 07:30 sailings to Liverpool or 11:15 sailings from Liverpool. On Saturdays from 22nd September the 15:00 will depart at 10:00 instead.

5th November 2018 to 5th January 2019

From Douglas to		To Douglas from	
Liverpool Birkenhead	Heysham	Liverpool Birkenhead	Heysham
Mon	-	08:45 & 19:45	02:15 & 14:15
Tues	-	08:45 & 19:45	02:15 & 14:15
Wed	-	08:45 & 19:45	02:15 & 14:15
Thurs	-	08:45 & 19:45	02:15 & 14:15
Fri	-	08:45 & 19:45	02:15 & 14:15
Sat	08:00	20:00	14:00
Sun	08:00	19:45	14:00

FROM DOUGLAS TO IRELAND		2018	Mar	Wed 28 Belfast 07:00	Thu 29 Dublin 07:00	Sat 31 Belfast 19:30	Apr	Sun 01 Dublin 07:00	Wed 04 Belfast 07:00
Sun 08 Belfast 07:00	Wed 11 Belfast 07:00	Sun 15 Belfast 07:00	Wed 18 Belfast 07:30	Wed 25 Belfast 07:30	May	Wed 09 Belfast 07:00	Sat 12 Belfast 19:30	Wed 16 Belfast 07:00	Sat 19 Belfast 19:30
Wed 23 Belfast 07:00	Sun 27 Dublin 07:00	Wed 30 Belfast 19:30	Jun	Fri 01 Belfast 23:45	Sun 03 Belfast 09:45	Tue 05 Dublin 07:45	Wed 06 Belfast 23:15	Sat 09 Belfast 23:30	Mon 11 Belfast 20:00
Wed 13 Dublin 07:00	Sun 17 Belfast 07:00	Tue 19 Dublin 07:00	Wed 20 Belfast 07:00	Sun 24 Belfast 07:00	Tue 26 Dublin 07:00	Wed 27 Belfast 07:00	Jul	Sun 01 Belfast 07:00	Tue 03 Dublin 07:00
Wed 04 Belfast 07:00	Sat 07 Belfast 19:30	Sun 08 Dublin 07:00	Tue 10 Belfast 07:00	Wed 11 Dublin 07:00	Sat 14 Belfast 19:30	Sun 15 Dublin 07:00	Tue 17 Dublin 07:00	Wed 18 Belfast 07:00	Sat 21 Belfast 19:30
Sun 22 Belfast 07:00	Tue 24 Belfast 07:00	Wed 25 Belfast 07:00	Sun 27 Belfast 07:00	Tue 31 Dublin 07:00	Aug	Wed 01 Belfast 07:00	Sat 04 Belfast 19:30	Tue 07 Dublin 07:00	Wed 08 Belfast 07:00
Sun 02 Belfast 07:00	Wed 05 Belfast 07:00	Thu 06 Belfast 07:00	Sat 08 Belfast 19:30	Wed 07 Belfast 07:00	Sat 15 Belfast 19:30	Sat 22 Belfast 19:30	Dec	Sat 22 Belfast 19:30	Sat 29 Belfast 19:30

Please check our Timetables page at www.steam-packet.com/Timetables for the latest timetable information. You will be able to select the route/date range you are interested in and then print or save the timetable.

TO DOUGLAS FROM IRELAND		2018	Mar	Wed 28 Belfast 10:45	Thu 29 Dublin 10:45	Apr	Sun 01 Belfast 01:30	Sun 01 Dublin 10:45	Wed 04 Belfast 10:45
Sun 08 Belfast 10:45	Wed 11 Belfast 10:45	Sun 15 Belfast 10:45	Wed 18 Belfast 11:00	Wed 25 Belfast 11:00	May	Wed 09 Belfast 10:45	Sun 13 Belfast 01:30	Wed 16 Belfast 10:45	Sun 20 Belfast 01:30
Wed 23 Belfast 10:45	Sun 27 Dublin 11:30	Thu 31 Belfast 02:00	Jun	Sat 02 Belfast 04:15	Sun 03 Belfast 15:00	Tue 05 Dublin 11:45	Thu 07 Belfast 03:00	Sun 10 Belfast 03:15	Tue 12 Belfast 01:30
Wed 13 Dublin 10:45	Sun 17 Belfast 10:45	Tue 19 Dublin 10:45	Wed 20 Belfast 10:45	Sun 24 Belfast 10:45	Tue 26 Dublin 10:45	Wed 27 Belfast 10:45	Jul	Sun 01 Belfast 10:45	Tue 03 Dublin 10:45
Wed 04 Belfast 10:45	Sun 08 Belfast 02:00	Sun 08 Dublin 11:15	Tue 10 Belfast 10:45	Wed 11 Dublin 10:45	Sun 15 Belfast 01:30	Sun 15 Dublin 10:45	Tue 17 Dublin 10:45	Wed 18 Belfast 10:45	Sun 22 Belfast 01:30
Sun 22 Dublin 10:45	Tue 24 Belfast 10:45	Wed 25 Dublin 10:45	Sun 29 Belfast 10:45	Tue 31 Dublin 10:45	Aug	Wed 01 Belfast 10:45	Sun 05 Belfast 01:30	Tue 07 Dublin 10:45	Wed 08 Belfast 10:45
Sun 12 Belfast 01:30	Tue 14 Dublin 10:45	Wed 15 Belfast 11:00	Sun 19 Belfast 01:30	Sun 19 Dublin 10:45	Wed 22 Belfast 11:30	Sun 26 Belfast 11:45	Tue 28 Belfast 10:45	Wed 29 Dublin 10:45	Sep
Sun 02 Belfast 11:15	Wed 05 Dublin 10:45	Thu 06 Belfast 10:45	Sun 09 Belfast 01:30	Wed 12 Dublin 10:45	Sun 16 Belfast 01:30	Sun 23 Belfast 01:30	Dec	Sun 23 Belfast 01:30	Sun 30 Belfast 01:30

CAR SPECIAL OFFERS

	Autumn 2017 05/09/17 - 06/01/18	New Year 2018 07/01 - 28/02	Spring 2018 01/03 - 22/05	Summer 2018 13/06 - 03/09	Autumn 2018 04/09/18 - 05/01/19	Weekend Supplement** Per Vehicle
Midweek (Mon - Thurs) 3 Day Return Offer*	Car + 2 each way from £62	-	£65	-	£65	-
5 Day Short Break Offer^	Car + 2 each way from £85	£72	£89	£99	£89	£15-£20
Any Length Special Offer	Car + 2 each way from £107	£91	£111	£124	£111	£24-£32
Starlight Offer †	Car + 4 each way from £131	-	£136	£144	£136	£15-£20
Day Trip Offer	Car + 4 each way from £82	£66	£86	£91	£86	£15-£20

*Foot & additional vehicle passengers (valid until 05.01.19) Adult & Child from £18.50 & £9.50 each way. Weekend supplement £3.50 per passenger

Terms and conditions apply and subject to availability. All promoted Special Offers are discounted online fares which may only be booked at www.steam-packet.com. The online Special Offers discount does not apply to bookings made in person, through a travel agent or over the telephone. All prices subject to alteration and include all fuel surcharges and taxes applicable at time of publication. All fares are "From" fares, prices vary over time and sailing to sailing. All Car Offers must be booked at least 48 hours in advance and all Foot Passenger Offers must be booked 24 hours in advance. Details of maximum standard fares and sailing tariffs are published on www.steam-packet.com and are available on request. **Car Offers:** *Journeys must be completed within 3 days - day of outward sailing counts as day 1. Return sailing must commence on or before day 3. ^Journeys must be completed within 5 days - day of outward sailing counts as day 1. Return sailing must commence on or before day 5. **Per single leg crossing for Friday, Saturday and Sunday travel (excluding Belfast and Dublin for Car Special Offers). †Both your outward and return journeys must be scheduled to depart between 18:00 and 03:00 hrs. ‡Foot Passenger Offer: Valid for travel until 05/01/19. Weekend Supplement of £3.50 per passenger for Friday, Saturday and Sunday travel. **Kids Go Free:** Up to 3 children can travel for free with a Car + 2 Adults booking. Valid for travel between 13/06/18 and 03/09/18. Heysham and Liverpool routes: midweek only - Tuesday to Thursday. Belfast and Dublin routes: all scheduled sailings. Child = 4-15 years (infants under 4 years travel free). Not to be used in conjunction with any other offer.

RESERVED SEATING & CABINS

Relax in the **Niarbyl Lounge** with reserved seating for just **£5 each way**. To make your trip that little bit more special, why not join us in the **Premium Lounge**, where you can enjoy a higher level of comfort, convenience and service for just **£18 each way**. Please be aware that children under the age of 8 years are not permitted in the Premium Lounge.

For extra privacy, and the chance to catch 40 winks so you arrive refreshed, try one of our **four-berth cabins** on Ben-my-Chree. Your en-suite private cabin includes TV, complimentary Wi-Fi and tea and coffee making facilities, plus in-cabin service for meals. Standard cabins on Ben-my-Chree start from just **£53 each way**.

Or why not sample a little luxury in one of Ben-my-Chree's **Premium cabins**. Alongside all the benefits of a Standard cabin, the Premium cabins offer superior seating, a DVD player, selection of DVDs, a selection of cold drinks and snacks, plus newspapers and magazines. Prices start from **£61 each way**.



RESERVATIONS & ENQUIRIES

For our best fares book via our website STEAM-PACKET.COM

If you have any queries, or would like to book by phone, please call us on one of the following numbers:

Isle of Man - 661661

International - +44 (0)8722 992992*

*Calls to this number are charged at 11 pence per minute, plus your telephone company's access charge.





Cedar the greyhound rehomed in Isle of Man

In September, Sally McMullen from Greyhound Aid League Isle of Man brought Cedar (pictured with Sally's husband Ian), a four-year-old greyhound, to his new home in the Isle of Man and we were pleased to assist with the cost of travel.

The charity was established in 2012 to help find new homes for greyhounds who had been cast aside by the racing industry. It was inspired by Missy, the first greyhound adopted by Sally, to raise awareness and find homes in the Island.

Sally said: 'It is heart-warming to see more greyhounds arriving in the Island to start their new lives, and I'd like to thank the Steam Packet Company for its generous support in bringing Cedar across the Irish Sea. As a small charity, we appreciate all the support and assistance we receive as every penny counts.'



A tough charity challenge for a great cause

We were pleased to support a remarkable trio who set out with the aim of raising £1,500 for the Alzheimer's Society Isle of Man by bravely taking on The Brutal Extreme Triathlon. We were happy to cover the cost of travel to and from the Island.

After her Grandmother was diagnosed with Alzheimer's, Sophie van Hooven, her brother Edward, and her boyfriend Matthew Christian embarked on what is nicknamed 'the world's toughest triathlon'. The impressive challenge consists of a 2.4-mile lake swim, 116-mile bike ride and 25-mile run, concluding with an ascent and descent of Mount Snowdon.

Our Chief Executive Mark Woodward said: 'I was very impressed that Sophie, Edward and Matthew decided to take on a huge physical challenge to raise money for the Alzheimer's Society and pleased we are able to help.'

The trio smashed their target and raised a fantastic £2,590 in total.

Raising funds for vital local charities

During the Festival of Motorcycling our crew on board Manannan and Ben-my-Chree coordinated collections for the Manx Grand Prix Supporters' Club and raised a fantastic £11,011.47.

This money will support vital work carried out by the club, assisting with the cost of hiring two rescue helicopters during the races, helping riders who have received injuries, and supporting families who have lost loved ones through racing.

Our crew have organised collections for many years, and we are pleased to continue assisting the club and thank everyone for the hard work and donations. Our Chief Executive Mark Woodward said: 'The generosity of our passengers year after year is humbling and shows just how much support there is for the MGP Supporters' Club and the work it does.'

This year our crew also collected donations from passengers during the TT festival and raised an impressive £19,465 for the Rob Vine Fund. Which means

in excess of £255,000 has been donated to the Fund since our first annual collection was held in the mid-1990s.

The Fund was established in memory of Rob Vine, a competitor who died after a crash at the Black Dub during the 1985 Senior TT. It is a voluntary charity which provides pre-hospital medical and rescue care, equipment and training of medics for a number of motorsport events held in the Isle of Man.

This year's cheque was presented to Dr David Stevens MBE, Secretary and Director of the Rob Vine Fund, Registered Charity No 954 (Isle of Man).

Dr Stevens said: 'I would like to offer my sincere thanks to all those fans who have donated over the years, and also to every member of Steam Packet Company crew and staff who has been involved in coordinating annual collections on our behalf to reach this incredible total.'



USEFUL TRAVEL INFORMATION

BOOKING & PAYING

Passenger Descriptions

Adult = 16 to 59 years. Senior Citizen = 60+ years. Child = 4 to 15 years. Infants under 4 years may travel free of charge but must be included in the number of passengers when booking.

Private Vehicle Descriptions

Car = Up to 1.8 metres high. High Car = Over 1.8 metres high but within the vessel limitation. Motorcycles with sidecars and trikes should be booked as Motorcycle Sidecars. When booking motorhomes and vehicles with trailers you must provide accurate details of height and length at the time of booking. Vehicles in excess of the declared length / height / weight may be refused shipment. If accepted the vehicle will be subject to surcharge.

Vehicle Deck Limitations

Please ensure that your vehicle adheres to the maximum limitations detailed. If not, you may not be permitted on board the vessel.

Manannan: Liverpool route restrictions - Height: 3.4 metres. Length Single Vehicle: 8 metres. Vehicle towing trailer: 13 metres. Width: 2 metres. Weight: 7.5 tonnes. Manannan can accommodate larger vehicles on the Belfast, Dublin and Heysham routes although a 4 tonne weight limit is in force on the Belfast route. In these circumstances contact must be made with our Reservations Team on +44 (0) 1624 661661 to confirm your requirements prior to booking. Vehicle dimensions include any attachments which alter the size of the vehicle such as roof boxes, luggage on roof racks, antennae, aerials and bike carriers, etc.

Ben-my-Chree: Height: 4 metres. Length: 18 metres. Width: 2.5 metres. Weight: 7.5 tonnes (other than freight vehicles and coaches). The Ben-my-Chree can accommodate larger vehicles, contact must be made with our Reservations Team on +44 (0) 1624 661661 to confirm requirements prior to booking.

Vehicles with Low Ground Clearance

Drivers of vehicles with low ground clearance may not be able to travel on some sailings due to tidal conditions and shore facilities. Please ensure that you check with us before booking. We recommend travel on the Ben-my-Chree for such vehicles.

When Payment is Due

Payment for all bookings is due at the time of booking unless we state otherwise. We will be entitled to cancel bookings without notice if full payment has not been received.

How to Pay

Payment may be made online by major credit or debit card. Payment may be made in person by major credit or debit card, cash or by cheque. Bookings paid for by cheque must be paid at least ten working days prior to travel.

Online Fares

All promoted Special Offers are discounted online fares which may only be booked at www.steam-packet.com. The online Special Offers discount does not apply to bookings made in person, through a travel agent or over the telephone. Please note coaches / vans / freight cannot be booked online. For vans / freight reservations please contact our Reservations Team on +44 (0) 1624 661661 to make your booking or enquiry. For coach reservations please call +44 (0) 1624 645 693.

Travel Lead Time

Travel must commence within 13 months of the booking date and any return travel must be within 12 months of the outward travel date.

Fuel Surcharge

Prices shown include a fuel surcharge or rebate applicable at time of publication. Fuel surcharges or rebates are subject to a quarterly review meaning prices may vary for new bookings only. No further surcharges or rebates will apply for existing bookings.

SPECIAL OFFER CONDITIONS

ALL SPECIAL OFFERS MUST BE PAID FOR IN FULL AT THE TIME OF BOOKING. OFFERS ARE SUBJECT TO AVAILABILITY AND RESTRICTIONS APPLY. FARE QUOTES CAN ONLY BE GUARANTEED IF PAID FOR AT TIME OF QUOTATION.

Vehicle Special Offers must be booked a minimum of 48 hours in advance. Foot passenger Special Offers must be booked a minimum of 24 hours in advance, all Special Offers are subject to availability.

Alterations to booked Special Offer fares are subject to an online amendment fee of £5 per person, or offline amendment fee of £10 per person. You must also pay any increase in the fare applicable. No refunds or credits will be allowed.

Day trip outward and return journeys must be completed on the same day (or the following day's 0215 hrs sailing from Heysham).

Short Break Return: Journeys must be completed within 5 days - Day of outward sailing counts as day 1, return sailing must commence on or before day 5.

Each Way Special Offer fares must be used as part of a return booking & vehicles must travel in both directions to obtain this fare. If your outward & return sailings are within two different Special Offer date periods (e.g. Summer & Autumn), add the relevant each way fares together to calculate the amount payable.

Starlight Offer: To qualify for the Starlight Offer, both your outward and return journeys must be scheduled to depart between 1800 and 0300 hrs.

All Special Offers are subject to availability. Each Special Offer is subject to specific terms and also the general Conditions of Carriage. In the event of a conflict between these conditions and the Special Offer Conditions, the Special Offer Conditions shall prevail.

STANDARD FARES

A discount of up to 2% is available when booked online. Standard fares are fully flexible but amendments may be subject to a tariff change. Cancellation charges apply. Further details of maximum standard fares and sailing tariffs are published on www.steam-packet.com and are also available on request.

CHANGES/CANCELLATIONS

Changes to bookings may be made subject to availability and subject to the conditions of the booking. Changes to a higher fare and any amendment fees incurred must be paid for at the time of alteration.

Passengers who cannot travel should let us know as soon as possible before the outward date of travel.

Please note that unused Special Offers will be cancelled immediately following their scheduled departure time. No refunds or credits will be allowed against these tickets. All Special Offers are non-refundable. Unused portions of day trip fares are non-refundable and non-transferable.

Applications for refunds of standard fares only must be made in writing to the Isle of Man Steam Packet Company Refunds Department, Imperial Buildings, Douglas, Isle of Man, IM1 2BY and within 6 months of the outward travel date. Cancellation charges will apply.

VANS/COMMERCIAL VEHICLES

All commercial vehicles (including vans) are subject to the prevailing commercial rate and are not bookable online. However there is a concession to passengers travelling in a commercial vehicle if travelling for a non-commercial purpose. Conditions apply to this concession which must be agreed with us in advance.

For further details please contact our Reservations Team on +44 (0) 1624 661661 to make your booking or enquiry, prior to making a booking. Please note that if these conditions are not satisfied, we reserve the right to charge commercial rates at the time of passage.

TRAVELLING WITH SPECIAL REQUIREMENTS?

Members of our crew have received training to assist passengers with limited mobility and special requirements and we are pleased to make arrangements for anyone who needs help at the ports or on board our vessels.

We ask passengers to inform us of their anticipated requirements at the time of booking or at least 48 hours prior to travel to ensure we can assist in the best way possible. Ben-my-Chree and Manannan have lift facilities from the vehicle deck to the passenger lounges. Ben-my-Chree also has two cabins which are suitable for wheelchair access.

TRAVELLING WITH PETS

Pets may travel in your vehicle on either our conventional vessel Ben-my-Chree or fast craft Manannan free of charge.

Dogs and cats may travel with passengers who wish to use the pet facilities available on board our conventional vessel the Ben-my-Chree and a charge of £10 per pet per journey will apply. We advise passengers that cats should be carried in an appropriate carrier and all other types of domestic pet will only be permitted at the discretion of the Company and will be charged accordingly.

Only certified assistance dogs will be permitted in other passenger areas on board our vessels.

Please note: A pet is classed as a domestic animal such as a cat or dog. Animals raised in an agricultural environment will be classed as livestock and would need to be booked with our reservations team.

PLEASE NOTE THAT ALL FARES, FEES, VESSELS, PORTS AND SAILING TIMES QUOTED MAY BE SUBJECT TO ALTERATION / CANCELLATION.

Passengers are reminded that it is their own responsibility to ensure that they have appropriate insurances which cover any costs, and/or loss of earnings, which may arise and are not already covered under EU Regulation 1177/2010. Passengers are also advised to ensure that they, their vehicles and luggage are insured when on our vessels or ashore.

All bookings for travel are subject to the Conditions of Carriage of Passengers and Luggage of the Isle of Man Steam Packet Company Limited. The travel and other information set out above forms part of the Conditions of Carriage, available on our website (www.steam-packet.com), and which apply to any bookings for travel.

