

# STEAM PACKET TIMES

Issue 25, Winter 2016

News • Timetables

Brochure and Feature Holidays



## TAKE IT EASY ON YOUR 2016 GETAWAYS TAKE THE FERRY

MORE THAN 900,000 OFFER SEATS AVAILABLE THIS YEAR



There's no better time than the present to start planning your 2016 getaways - and with more than 900,000 offer seats available this year, going by ferry is the right choice.

There are three-day, five-day and any length of stay options available for two people travelling with a car, with prices starting from just £59 each way, and foot passenger fares from just £17.50 for adults and £8.50 for children.

Plus, the popular Kids Go Free offer returns this summer, making getting away with the family even more affordable.

Whatever sort of break you're looking for, travelling by ferry is the best way to get your holiday started. You can enjoy comfort and convenience, and start relaxing as soon as you embark on your getaway.

There's a choice of comfortable seating in the lounges on our vessels, and you can get up and stretch your legs during the journey. Visit the on-board shop Ocean Avenue for a range of newspapers, magazines, books and gifts - including famous name perfumes at up to 50% off RRP - or step outside to enjoy the fresh sea air.

If you're feeling peckish, there's a range of refreshments available, including meals, snacks, drinks from the bars and tasty treats especially for children.

The ferry can be great fun for little ones, with our dedicated on-board play areas.

Manannan, which returns to service in March, also has two cinema lounges showing family-friendly films during sailings.

Packing for a holiday can be a headache; trying to work out what to leave behind. Go by ferry and there are no luggage fees, so you can take everything you need, as well as bringing back plenty of shopping.

Of course, one of the biggest benefits of going by ferry is being able to take your car. You can load it up with everything you need and when you arrive, refreshed and relaxed, you simply drive off the vessel and on to your adventure.

Taking your car means you can take all your suitcases, your golf clubs, your tent, your children's favourite toys and even the family pet!

If you fancy getting your head down during the sailing, or just a bit more privacy, Ben-my-Chree has a selection of four-berth en-suite cabins complete with TV, in-cabin meal service and complimentary tea and coffee-making facilities.

To find out more and book your 2016 holiday, visit [www.steam-packet.com](http://www.steam-packet.com) now.

Not only can you take advantage of a choice of offers, you can also ensure your getaway starts with comfort and convenience.



### TRAVEL WITH THE STEAM PACKET COMPANY THIS YEAR

#### 5 DAY SHORT BREAK

FOR A CAR + TWO ADULTS FROM

**£64<sup>^</sup>**  
EACH WAY

**NO LUGGAGE  
FEES!**

#### FOOT PASSENGER

FOOT PASSENGER FARES<sup>‡</sup> FROM

**£17.50** **£8.50** **FREE**  
ADULT CHILD INFANT  
(4-15 YEARS)

#### SUMMER SPECIAL KIDS GO FREE!

UP TO 3 KIDS FREE MIDWEEK  
WITH A CAR + TWO ADULTS FROM

**£115<sup>s</sup>**  
EACH WAY



Visit [WWW.STEAM-PACKET.COM](http://WWW.STEAM-PACKET.COM)





## NOW IS THE PERFECT TIME TO PLAN YOUR 2016 GETAWAYS WITH THE ISLE OF MAN STEAM PACKET COMPANY



With Christmas a memory and a new year to look forward to, now is the perfect time to plan your 2016 getaways.

There are more than 900,000 offer seats available during the year to take advantage of, whether you're looking for a family holiday or a short break away.

Load your car up with all your luggage and head off on one of our 5 Day Short Breaks. For as little as £64 each way, two people can sail away with their car and enjoy the freedom to explore as far, or near, as they choose.

You could go to the Lake District to experience the spectacular views, travel to Blackpool for the fun and excitement of the Pleasure Beach or visit an historic city like York or Durham. Travel a little further and you could take in Scotland, Wales or the south of England.

Of course, taking your car means you can take everything you need, whether it's a mountain bike, a surf board, golf clubs, camping equipment or even the family pet!

This summer, our popular Kids Go Free offer returns. It can sometimes be a headache planning a family holiday, but this offer, which allows up to three children to travel for free with a car and two adults on mid week sailings from 5th July to 1st September. It makes your getaway simpler, and great value.

If you prefer to travel on foot we have fares starting from just £17.50 for adults and £8.50 for children. When Manannan returns in March, you'll once again be able to sail straight into the heart of Liverpool, ready to step ashore and start exploring straight away.

Rail links from Heysham and Liverpool also mean you can continue further on your journey, and with no luggage fees you can take everything you need and bring back some treats too.

**'Taking your car means you can take everything you need'**

Services to Dublin and Belfast are back in operation this summer, giving you the chance to explore both of these historic cities. To experience even more of the 'Emerald Isle', why not sail into one city and back home from the other? That way you can visit Belfast and Dublin, as well as seeing the spectacular scenery and picturesque villages which lie between the two.

There are many more great fares to take advantage of in 2016, including our Student Foot Passenger offer, the TT Taster and the TT Escape, so get planning today. To find out more, and make your booking, visit [www.steampacket.com](http://www.steampacket.com).



**5 DAY  
SHORT BREAK  
CAR + TWO  
ADULTS FROM  
£64<sup>^</sup>  
EACH WAY**



## BOOK NOW WITH STEAM PACKET HOLIDAYS FOR A GREAT DAY OUT!

The hugely popular Steam Packet Holidays Day Excursions return for 2016, and there are some great trips with prices starting from just £48 for adults and £37 for children.

Steam Packet Holidays looks after everything, including return ferry travel, coach transfers and, where relevant, entry tickets to parks and shows. There's plenty to choose from, like a day at the zoo in Chester, the drama of the races at the Grand National, the excitement of Alton Towers and much more.

The Day Excursions are always in demand, so we advise booking early to avoid disappointment.

You might prefer a longer break, and Steam Packet Holidays can help take the stress out of arranging your getaway. Ferry travel and accommodation is taken care of in a wide range of great value packages for destinations throughout the UK and Ireland.

There are more than 1,000 hotels to choose from, with prices starting from as little as £69 per person for a one-night stay including the ferry. Plus, you can take your car too for just an extra £55.

Whether it's a sight-seeing holiday, a shopping spree or a romantic getaway, take the hassle out of organising your trip by getting in touch.

**For further enquiries and to book, please call Steam Packet Holidays on 645777 or email [info@steampacketholidays.com](mailto:info@steampacketholidays.com)**

**TRAFFORD CENTRE**  
26th March & 17th September  
**£49 adult £39 child**

**GRAND NATIONAL**  
9th April  
**£99 adult £79 child**

**TATTON PARK  
FLOWER SHOW**  
22nd July  
**£78 adult £49 child**

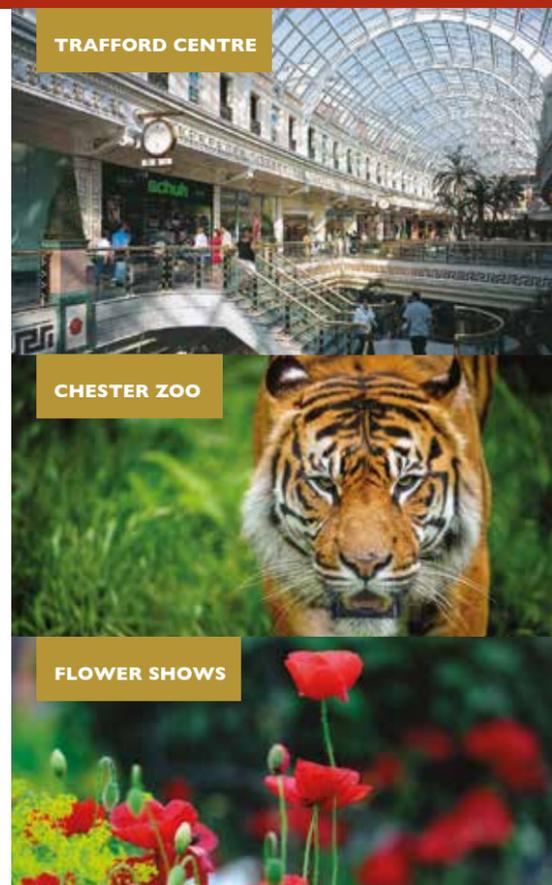
**ALTON TOWERS**  
23rd August  
**£82 adult £68 child**

**CHESTER ZOO**  
2nd April, 28th July,  
11th August & 1st September  
**£67 adult £51 child**

**CHESHIRE OAKS**  
7th May  
**£48 adult £37 child**

**SOUTHPORT  
FLOWER SHOW**  
19th August  
**£68 adult £39 child**

**SOUTHPORT  
AIR SHOW**  
10th September  
**£55 adult £41 child**



TRAFFORD CENTRE

CHESTER ZOO

FLOWER SHOWS

# 2016 SUMMARY TIMETABLE

The timetable below is a summary of our scheduled services for 2016. Planned maintenance, tidal conditions and other operational reasons will lead to varying departure times and sailing frequency on particular days. To confirm the departure time on your preferred day of travel, please visit **WWW.STEAM-PACKET.COM** or call our Reservations Team on **661661**.

## 4th January to 16th March 2016 & 7th November to 8th January 2017

### From Douglas to

	Liverpool	Birkenhead	Heysham
Mon			08:45 & 19:45
Tues			08:45 & 19:45
Wed			08:45 & 19:45
Thurs			08:45 & 19:45
Fri			08:45 & 19:45
Sat	08:00		20:00
Sun	08:00		19:45

### To Douglas from

	Liverpool	Birkenhead	Heysham
Mon			02:15 & 14:15
Tues			02:15 & 14:15
Wed			02:15 & 14:15
Thurs			02:15 & 14:15
Fri			02:15 & 14:15
Sat	14:00		02:15
Sun	14:00		02:15

**12th April to 3rd May: Departures to Heysham at 08:00 & Liverpool at 15:00, departures from Heysham at 12:00 & Liverpool at 19:15 due to Ben-my-Chree statutory biennial overhaul**

## 17th March to 28th May 2016

### From Douglas to

	Liverpool	Heysham
Mon	07:30 & 15:00	
Tues	15:00	08:45 & 19:45
Wed	15:00	08:45 & 19:45
Thurs	07:30 & 15:00	08:45 & 19:45
Fri	07:30 & 15:00	08:45 & 19:45
Sat	07:30 & 15:00	08:45 & 19:45
Sun	15:00	08:45 & 19:45

### To Douglas from

	Liverpool	Heysham
Mon	19:15	02:15 & 14:15
Tues	19:15	02:15 & 14:15
Wed	19:15	02:15 & 14:15
Thurs	11:15 & 19:15	02:15 & 14:15
Fri	11:15 & 19:15	02:15 & 14:15
Sat	11:15 & 19:15	02:15 & 14:15
Sun	19:15	02:15 & 14:15

## TT Period 29th May to 15th June 2016 Visit [WWW.STEAM-PACKET.COM](http://WWW.STEAM-PACKET.COM) for details

## 16th June to 6th November 2016

### From Douglas to

	Liverpool	Heysham
Mon	07:30 & 15:00	08:45 & 19:45
Tues	15:00	08:45 & 19:45
Wed	15:00	08:45 & 19:45
Thurs	07:30 & 15:00	08:45 & 19:45
Fri	07:30 & 15:00	08:45 & 19:45
Sat	07:30 & 15:00	08:45 & 20:00
Sun	15:00	08:45 & 19:45

### To Douglas from

	Liverpool	Heysham
Mon	11:15 & 19:15	02:15 & 14:15
Tues	19:15	02:15 & 14:15
Wed	19:15	02:15 & 14:15
Thurs	11:15 & 19:15	02:15 & 14:15
Fri	11:15 & 19:15	02:15 & 14:15
Sat	11:15 & 19:15	02:15 & 14:15
Sun	19:15	02:15 & 14:15

**From 22nd September there will be no 07:30 sailings to Liverpool or 11:15 sailings from Liverpool. On Saturdays the 15:00 sailing to Liverpool will depart at 10:00 instead**

## RESERVED SEATING

Relax in the **Niarbyl Lounge** with **reserved seating** for just **£4.50 each way**. To make your trip that little bit more special, why not join us in the **Premium Lounge**, where you can enjoy a higher level of comfort, convenience and service for just **£17.50 each way**. Please be aware that children under the age of 8 years are not permitted in the Premium Lounge.



## From Douglas to Ireland

2016	Mar	Wed 23 Dublin 07:00	Fri 25 Belfast 15:00	Sun 27 Dublin 07:00	Wed 30 Belfast 07:00	Apr	Sun 03 Belfast 07:00	Sun 10 Belfast 07:00	Wed 20 Belfast 07:00
Wed 27 Belfast 07:00	May	Wed 04 Belfast 07:00	Sun 08 Belfast 07:00	Wed 11 Belfast 07:00	Sat 14 Belfast 19:30	Sun 22 Belfast 07:00	Wed 25 Belfast 07:00	Sun 29 Dublin 07:00	
Jun	Wed 01 Belfast 19:00	Fri 03 Belfast 23:45	Sun 05 Belfast 09:45	Mon 06 Belfast 23:15	Tue 07 Dublin 07:45	Wed 08 Belfast 23:15	Sat 11 Belfast 23:45	Mon 13 Belfast 20:00	Wed 15 Dublin 07:00
Sun 19 Belfast 07:00	Tue 21 Dublin 07:00	Wed 22 Belfast 07:00	Sun 26 Belfast 07:00	Tue 28 Dublin 07:00	Wed 29 Belfast 07:00	Jul	Sun 03 Belfast 07:00	Mon 04 Dublin 07:00	Wed 06 Belfast 07:00
Sat 09 Dublin 19:30	Sun 10 Belfast 07:00	Tue 12 Dublin 07:00	Wed 13 Belfast 07:00	Fri 15 Belfast 07:00	Sat 16 Dublin 19:30	Sun 17 Belfast 07:00	Tue 19 Dublin 07:00	Wed 20 Belfast 07:00	Sat 23 Dublin 19:30
Sun 24 Belfast 07:00	Tue 26 Dublin 07:00	Wed 27 Belfast 07:00	Sun 31 Belfast 07:00	Aug	Tue 02 Dublin 07:00	Wed 03 Belfast 07:00	Sat 06 Belfast 19:30	Tue 09 Dublin 07:00	Wed 10 Belfast 07:00
Sat 13 Dublin 19:30	Tue 16 Dublin 07:00	Wed 17 Belfast 07:00	Sat 20 Dublin 19:30	Sun 21 Dublin 07:00	Wed 24 Belfast 07:00	Sun 28 Belfast 07:00	Tue 30 Belfast 07:00	Wed 31 Dublin 07:00	
Sep	Sun 24 Belfast 07:00	Fri 02 Belfast 07:00	Fri 02 Belfast 07:00	Sat 03 Dublin 19:30	Sun 04 Dublin 19:30	Dec	Sat 17 Dublin 19:30	Mon 26 Dublin 19:30	
Wed 27 Belfast 10:45	May	Wed 04 Belfast 10:45	Sun 08 Belfast 10:45	Wed 11 Belfast 10:45	Sun 15 Belfast 01:00	Sun 22 Belfast 10:45	Wed 25 Belfast 10:45	Sun 29 Dublin 11:30	
Jun	Thu 02 Belfast 01:30	Sat 04 Belfast 04:15	Sun 05 Belfast 15:00	Tue 07 Belfast 03:15	Tue 07 Dublin 11:45	Thu 09 Belfast 03:00	Sun 12 Belfast 03:00	Tue 14 Belfast 02:00	Wed 15 Dublin 10:45
Sun 19 Belfast 10:45	Tue 21 Dublin 10:45	Wed 22 Belfast 10:45	Sun 26 Belfast 10:45	Tue 28 Dublin 10:45	Wed 29 Belfast 10:45	Jul	Sun 03 Belfast 10:45	Mon 04 Dublin 10:45	Wed 06 Belfast 10:45
Sun 10 Dublin 01:00	Sun 10 Belfast 10:45	Tue 12 Dublin 10:45	Wed 13 Belfast 10:45	Fri 15 Belfast 10:45	Sun 17 Dublin 01:00	Sun 17 Belfast 10:45	Tue 19 Dublin 10:45	Wed 20 Belfast 10:45	Sun 24 Dublin 01:00
Sun 24 Belfast 10:45	Tue 26 Dublin 10:45	Wed 27 Belfast 10:45	Sun 31 Belfast 10:45	Aug	Tue 02 Dublin 10:45	Wed 03 Belfast 10:45	Sun 07 Belfast 01:00	Tue 09 Dublin 10:45	Wed 10 Belfast 10:45
Sun 14 Belfast 01:00	Tue 16 Dublin 10:45	Wed 17 Belfast 10:45	Sun 21 Belfast 01:00	Sun 21 Dublin 10:45	Wed 24 Belfast 11:15	Sun 28 Belfast 11:45	Tue 30 Belfast 10:45	Wed 31 Dublin 10:45	
Sep	Sun 04 Belfast 10:45	Wed 07 Belfast 10:45	Sun 11 Belfast 01:00	Wed 14 Belfast 10:45	Sun 18 Belfast 01:00	Sun 25 Belfast 01:00	Dec	Sun 18 Dublin 01:00	Tue 27 Dublin 01:00

## CAR SPECIAL OFFERS

**New Year 2016**  
09/01/16 - 29/02/16

**Spring 2016**  
01/03/16 - 24/05/16

**Summer 2016**  
14/06/16 - 05/09/16

**Autumn 2016**  
06/09/16 - 08/01/17

**Weekend Supplement\*\***  
**Per Vehicle**

### Midweek (Mon - Thurs) 3 Day Return Offer\*

Car + 2 each way from

-

£59

-

£59

-

### 5 Day Short Break Offer^

Car + 2 each way from

£64

£82

£94

£82

£15-£20

### Any Length Special Offer

Car + 2 each way from

£83

£103

£115

£103

£24-£32

### Starlight Offer †

Car + 4 each way from

-

£125

£132

£125

£15-£20

### Day Trip Offer

Car + 4 each way from

£58

£78

£83

£78

£15-£20

**Foot & additional vehicle passengers** (valid until 08.01.17) Adult/Child from £17.50/£8.50 each way. Weekend supplement £3.50 per passenger

Terms and conditions apply and subject to availability. All fares shown are online prices at [WWW.STEAM-PACKET.COM](http://WWW.STEAM-PACKET.COM), which are discounted by £7.50 per passenger and £15 per vehicle. These discounts do not apply to telephone and in-person bookings. All prices subject to alteration and include all fuel surcharges and taxes applicable at time of publication. All fares are "From" fares, prices vary over time and sailing to sailing. All Car Offers must be booked at least 48 hours in advance and all Foot Passenger Offers must be booked 24 hours in advance. Details of maximum standard fares and sailing tariffs are published on [WWW.STEAM-PACKET.COM](http://WWW.STEAM-PACKET.COM) and are available on request. For payment by credit card a fee of £3 applies per transaction not per person.

**Car Offers:** \*Journeys must be completed within 3 days - day of outward sailing counts as day 1. Return sailing must commence on or before day 3. ^Journeys must be completed within 5 days - day of outward sailing counts as day 1. Return sailing must commence on or before day 5. †Per single leg crossing for Friday, Saturday and Sunday travel (excluding Belfast and Dublin for Car Special Offers) ‡Both your outward and return journeys must be scheduled to depart between 18:00 and 03:00 hrs. †Kids Go Free Offer: Valid for travel between 05/07/16 - 01/09/16. Heysham and Liverpool routes: midweek only - Tuesday to Thursday. Belfast and Dublin routes: all scheduled sailings. Child = 4-15 years (infants under 4 years travel free). Not to be used in conjunction with any other offer. ‡Foot Passenger Offer: Valid for travel until 08/01/17. Weekend Supplement of £3.50 per passenger for Friday, Saturday and Sunday travel.

## CABINS

For extra privacy, and the chance to catch 40 winks so you arrive refreshed, try one of our **four-berth cabins** on Ben-my-Chree. Your en-suite private cabin includes TV, complimentary Wi-Fi and tea and coffee making facilities, plus in-cabin service for meals. Standard cabins on Ben-my-Chree start from just **£50 each way**.

Or why not sample a little luxury in one of Ben-my-Chree's **Premium cabins**. Alongside all the benefits of a Standard cabin, the Premium cabins offer superior seating, a DVD player, selection of DVDs, a selection of cold drinks and snacks, plus newspapers and magazines. Prices start from **£58 each way**.



## RESERVATIONS & ENQUIRIES

**We offer some great discounts when you book via our website [WWW.STEAM-PACKET.COM](http://WWW.STEAM-PACKET.COM)**

Book online and there is a discount of £7.50 per passenger and £15 per vehicle. Our Standard Fares are even discounted by up to 2% when booked online.

If you have any queries, or would like to book by phone, please call us on one of the following numbers:

**Isle of Man - 661661**

**International - +44 (0)8722 992992+**

+Calls to this number are charged at 11 pence per minute, plus your telephone company's access charge.



## INSPIRATIONAL CEREMONY FOR PRIDE IN MANN AWARDS

The 2015 Pride in Mann Awards concluded with a wonderful presentation ceremony in Douglas during the autumn. It was an inspirational and emotional celebration of some of the people who make the Isle of Man such an incredible place to live and work.

We were proud to sponsor the awards in 2015, teaming up with Isle of Man Newspapers to recognise some really special people in our community. The public was invited to make nominations across 12 categories, including Local Hero, Community Champion and Manx Cultural Champion, and some truly remarkable stories emerged as the nominations poured in.

The winner in each category was decided by public vote, and the presentations made at a special ceremony.

Our Chief Executive Mark Woodward said: 'We are proud to be at the heart of the Isle of Man community, and honoured to support the 2015 Pride in Mann Awards, which demonstrated once again the incredible generosity, community spirit and kindness which makes this Island such a marvellous place.'

Image courtesy of Isle of Man Newspapers



## JUNIOR SHIPMATES

We were delighted to welcome a group of Year 6 pupils from Castletown's Victoria Road Primary School on board fast craft Manannan as part of a school project.

The 10 and 11-year-olds were shown around the vessel by Captain John Pirrie and Passenger Services Assistant Stacey Murphy, and were treated to a visit to the bridge, as well as learning about the on-board safety equipment.

Our Chief Executive Mark Woodward said: 'It seems our visitors enjoyed their tour and I hope they found it useful for their school project. Perhaps one day we'll be welcoming some of them back as members of Isle of Man Steam Packet Company crew.'



## PROTECTING THE MARINE ENVIRONMENT

The results of a major marine mammal conservation initiative, which involved our vessel Ben-my-Chree, have been released.

We were one of 13 ferry, cruise, freight and naval organisations which assisted the inaugural ORCA OceanWatch by welcoming volunteers on board to conduct surveys during sailings between Douglas and Heysham.

The results of all the surveys were published before Christmas and ORCA Community Wildlife Officer Anna Bunney said 16 different whales, dolphins and porpoises (collectively known as cetaceans) were sighted in seven European sea regions. A minke whale and a grey seal were spotted on one crossing on Ben-my-Chree, the report showed.

Anna added: 'We'd like to thank the Steam Packet Company for its participation and support in the inaugural year of ORCA OceanWatch.'

Find out more at: [www.orcaweb.org.uk](http://www.orcaweb.org.uk)

## MEET THE VIKING HEROES

We are delighted to be the title sponsor of a major exhibition organised by Manx National Heritage and the York Archaeological Trust at the Manx Museum in Douglas.

The free exhibition, Heroes, runs until the end of Easter, and is a chance to explore the Viking idea of a hero, examining their stories and the myths that surround them by looking at the archaeology, sagas, stone carvings and burials. A Viking-age skeleton displaying the battle injuries of a warrior is part of the display, as well as replica commemoration stones.

Visitors can explore how heroes were celebrated and commemorated, and discover the most famous and influential Vikings.

The free exhibition also delves into the world of Viking myth, uncovering the superpowers of the Viking gods through saga telling, games and play to encourage all ages to find out more.



## USEFUL TRAVEL INFORMATION

### BOOKING & PAYING

#### Passenger Descriptions

Adult = 16 to 59 years. Senior Citizen = 60+ years. Child = 4 to 15 years. Infants under 4 years may travel free of charge but must be included in the number of passengers when booking.

#### Private Vehicle Descriptions

Car = Up to 1.8 metres high. High Car = Over 1.8 metres high but within the vessel limitation. Motorcycles with sidecars and trikes should be booked as Motorcycle Sidecars. When booking motorhomes and vehicles with trailers you must provide accurate details of height and length at the time of booking. Vehicles in excess of the declared length / height / weight may be refused shipment. If accepted the vehicle will be subject to surcharge.

#### Vehicle Deck Limitations

Please ensure that your vehicle adheres to the maximum limitations detailed. If not, you may not be permitted on board the vessel.

**Manannan:** Liverpool route restrictions - Height: 3.4 metres. Length Single Vehicle: 8 metres. Vehicle towing trailer: 13 metres. Width: 2 metres. Weight: 7.5 tonnes. Manannan can accommodate larger vehicles on the Belfast, Dublin and Heysham routes although a 4 tonne weight limit is in force on the Belfast route. In these circumstances contact must be made with our Reservations Team on +44 (0) 1624 661661 to confirm your requirements prior to booking. Vehicle dimensions include any attachments which alter the size of the vehicle such as roof boxes, luggage on roof racks, antennae, aerials and bike carriers, etc.

**Ben-my-Chree:** Height: 4 metres. Length: 18 metres. Width: 2.5 metres. Weight: 7.5 tonnes (other than freight coaches / vans / freight cannot be booked on Ben-my-Chree). Manannan can accommodate larger vehicles, contact must be made with our Reservations Team on +44 (0) 1624 661661 to confirm requirements prior to booking.

#### Vehicles with Low Ground Clearance

Drivers of vehicles with low ground clearance may not be able to travel on some sailings due to tidal conditions and shore facilities. Please ensure that you check with us before booking. We recommend travel on the Ben-my-Chree for such vehicles.

#### When payment is due

Payment for all bookings is due at the time of booking unless we state otherwise. We will be entitled to cancel bookings without notice if full payment has not been received.

#### How to Pay

Payment may be made online by major credit or debit card. Payment may be made in person by major credit or debit card, cash or by cheque. Bookings paid for by credit card (Visa or MasterCard) are subject to a non-refundable charge per booking. Bookings paid for using debit card will not incur a charge. Bookings paid for by cheque must be paid at least ten working days prior to travel.

#### Online Fares

Special Offers shown in this brochure are online fares, which may only be booked at STEAM-PACKET.COM. Online fares are discounted by £7.50 per passenger and £15 per vehicle. These discounts do not apply to telephone and in-person bookings. Please note coaches / vans / freight cannot be booked online. For vans/freight reservations please contact our Reservations Team on the number above to make your booking or enquiry. For coach reservations please call +44 (0) 1624 645 683.

#### Travel Lead Time

Travel must commence within 13 months of the booking date and any return travel must be within 12 months of the outward travel date.

### Fuel Surcharge

Prices shown include a fuel surcharge or rebate applicable at time of publication. Fuel surcharges or rebates are subject to a quarterly review meaning prices may vary for new bookings only. No further surcharges or rebates will apply for existing bookings.

### SPECIAL OFFER CONDITIONS

**ALL SPECIAL OFFERS MUST BE PAID FOR IN FULL AT THE TIME OF BOOKING. OFFERS ARE SUBJECT TO AVAILABILITY AND RESTRICTIONS APPLY. FARE QUOTES CAN ONLY BE GUARANTEED IF PAID FOR AT TIME OF QUOTATION.**

Vehicle Special Offers must be booked a minimum of 48 hours in advance. Foot passenger Special Offers must be booked a minimum of 24 hours in advance, all Special Offers are subject to availability.

Alterations to booked Special Offer fares are subject to an online amendment fee of £5 per person, or offline amendment fee of £10 per person. You must also pay any increase in the fare applicable. No refunds or credits will be allowed. Day trip outward and return journeys must be completed on the same day (or the following day's 0215 hrs sailing from Heysham).

Short Break Return: Journeys must be completed within 5 days – Day of outward sailing counts as day 1, return sailing must commence on or before day 5.

Each Way Special Offer fares must be used as part of a return booking & vehicles are within two different Special Offer date periods (e.g. Summer & Autumn), add the relevant each way fares together to calculate the amount payable.

Starlight Offer: To qualify for the Starlight Offer, both your outward and return journeys must be scheduled to depart between 1800 and 0300 hrs.

All Special Offers are subject to availability. Each Special Offer is subject to specific terms and also the general Conditions of Carriage. In the event of a conflict between these conditions and the Special Offer Conditions, the Special Offer Conditions shall prevail.

### STANDARD FARES

A discount of up to 2% is available when booked online. Standard fares are fully flexible but amendments may be subject to a tariff change. Cancellation charges apply. Further details of maximum standard fares and sailing tariffs are published on STEAM-PACKET.COM and are also available on request.

### CHANGES/CANCELLATIONS

Changes to bookings may be made subject to availability and subject to the conditions of the booking. Changes to a higher fare and any amendment fees incurred must be paid for at the time of alteration.

Passengers who cannot travel should let us know as soon as possible before the outward date of travel.

Please note that unused Special Offers will be cancelled immediately following their scheduled departure time. No refunds or credits will be allowed against these tickets. All Special Offers are non-refundable. Unused portions of day trip fares are non-refundable and non-transferable.

Applications for refunds of standard fares only must be made in writing to the Isle of Man Steam Packet Company Refunds Department, Imperial Buildings, Douglas, Isle of Man, IM1 2BY and within 6 months of the outward travel date. Cancellation charges will apply.

### VANS/COMMERCIAL VEHICLES

All commercial vehicles (including vans) are subject to the prevailing commercial rate and are not bookable online. However there is a concession to passengers travelling in a commercial vehicle if travelling for a non-commercial purpose. Conditions apply to this concession which must be agreed with us in advance.

For further details please contact our Reservations Team on +44 (0) 1624 661661 to make your booking or enquiry, prior to making a booking. Please note that if these conditions are not satisfied, we reserve the right to charge commercial rates at the time of passage.

### TRAVELLING WITH SPECIAL REQUIREMENTS?

Members of our crew have received training to assist passengers with limited mobility and special requirements and we are pleased to make arrangements for anyone who needs help at the ports or on board our vessels.

We ask passengers to inform us of their anticipated requirements at the time of booking or at least 48 hours prior to travel to ensure we can assist in the best way possible. Ben-my-Chree and Manannan have lift facilities from the vehicle deck to the passenger lounges. Ben-my-Chree also has two cabins which are suitable for wheelchair access.

### TRAVELLING WITH PETS

Pets may travel in your vehicle on either our conventional vessel Ben-my-Chree or fast craft Manannan free of charge.

Dogs and cats may travel with passengers who wish to use the pet facilities available on board our conventional vessel the Ben-my-Chree and a charge of £10 per pet per journey will apply. We advise passengers that cats should be carried in an appropriate carrier and all other types of domestic pet will only be permitted at the discretion of the Company and will be charged accordingly.

Only certified assistance dogs will be permitted in other passenger areas on board our vessels.

Please note: A pet is classed as a domestic animal such as a cat or dog. Animals raised in an agricultural environment will be classed as livestock and would need to be booked with our reservations team.

### PLEASE NOTE THAT ALL FARES, FEES, VESSELS, PORTS AND SAILING TIMES QUOTED MAY BE SUBJECT TO ALTERATION / CANCELLATION.

Passengers are reminded that it is their own responsibility to ensure that they have appropriate insurances which cover any costs, and/or loss of earnings, which may arise and are not already covered under EU Regulation 1177/2010. Passengers are also advised to ensure that they, their vehicles and luggage are insured when on our vessels or ashore.

**All bookings for travel are subject to the Conditions of Carriage of Passengers and Luggage of the Isle of Man Steam Packet Company Limited. The travel and other information set out above forms part of the Conditions of Carriage, available on our website (STEAM-PACKET.COM), and which apply to any bookings for travel.**