

STEAM PACKET TIMES

Issue 23, Summer 2015

News • Timetables

2015 Brochure and Feature Holidays



HUGE INCREASE IN NUMBER OF MOTORCYCLES CARRIED TO THE TT

The Isle of Man TT has enjoyed another bumper year as we transported more than 14,000 motorcycles to the Island in 2015, and demand for next year's event is already looking very strong.

The number of bikes carried was up more than 16% compared with 2014, thanks to our investment in a removable mezzanine deck for Manannan and additional freight support from MV Arrow. The removable deck made space for many more motorcycles, allowing fans who had previously come as foot passengers to travel with their machines. Ben-my-Chree also had more room for vehicles thanks to MV Arrow taking over some freight duties.

During this year's TT we also opened bookings for travel to the 2016 festival, and demand was huge. In the first 10 hours, we completed 3,300 bookings, an increase of 33% on the same time the previous year. Within one week, the number of bookings had passed 7,000 including almost 16,800 passengers and more than 8,500 motorcycles.



Our Chief Executive Mark Woodward said: 'We identified there was a clear demand for more people to bring their motorcycles to the TT, and worked hard to identify the best way of making that possible. Investment in the combination of the removable mezzanine deck and support from MV Arrow created more space and allowed us to bring more bikers to enjoy the racing.'

'After a successful 2015 TT, bookings are already very strong for 2016, which is a testament to the ongoing popularity of the event. We are pleased to have played a part in helping the TT attract more and more visitors to the Island.'

P&O Express, which we have chartered to carry out sailings from Larne in previous years, won't be available for 2016 as P&O is returning the vessel to its owner, but we will be redeploying our resources to provide sailings for those from Ireland who want to experience the festival.

Bookings are also looking strong for the Isle of Man Festival of Motorcycling, which starts in late August. The festival includes the Classic TT, where for another year we will be sponsoring a special parade lap, a celebration of Norton motorcycles on 31st August.

Once again we were headline sponsor of July's International Southern 100 Road Races, continuing our longstanding partnership with the 'friendly races' as it celebrated its Diamond Jubilee. We were also able to lend the organisers a hand by transporting their brand new grandstand to the Island for free. The Southern 100 club raised a tremendous amount of money to provide new facilities for fans at all Billown meetings, and we were happy to help.

Of course, road racing events like the TT couldn't happen without the volunteers who give up their time to marshal, and we were delighted in 2015 to again show our appreciation for 'Team Orange'. We have continued our discounted fares for marshals who work at both the TT and the Festival of Motorcycling, and again partnered with the Sefton Group to provide a two-night break as a prize for the annual marshals' prize draw. This year we also introduced a new incentive to volunteer; marshals who completed five or more sessions at the 2014 TT were given the chance to book for 2016 before bookings opened to the general public. We hope to continue this initiative in the future.

We must also acknowledge the incredible generosity of passengers on board our vessels during this year's TT, who raised a record £16,212 for the Rob Vine Fund. The registered charity was established in memory of a competitor who died after a crash in the 1985 Senior TT and we have been holding collections during the TT fortnight since the mid-1990s, with the running total now standing at £220,000.



TAKE ADVANTAGE OF OUR LATEST OFFERS



KIDS GO FREE!

UP TO 3 KIDS GO FREE
WITH A CAR + TWO ADULTS FROM

£112^s **The family
pet can
come too!**
EACH WAY



5 DAY SHORT BREAK

FOR A CAR + TWO ADULTS FROM

£91^a **Bring your
bicycles
for FREE!**
EACH WAY



FOOT PASSENGER

FOOT PASSENGER FARES[†] FROM

£18 **£9** **FREE**
ADULT CHILD INFANT
(4-15 YEARS)



Visit WWW.STEAM-PACKET.COM





FOR THE PERFECT FAMILY GETAWAY, CHOOSE THE FERRY!

Planning a summer holiday isn't always easy, especially when you are looking for a family break. It's not just about deciding where to go, you also need to think about how to get there and what you need to take to keep the children happy.

Travelling with us is the answer; there's room for the little ones to stretch their legs on the journey, plenty to keep them occupied and, with no luggage fees, no need to leave their favourite toy behind.

With regular sailings to Heysham, Liverpool, Belfast and Dublin this summer, you've got plenty of choice of where to take the family. And if you're concerned about keeping costs under control, don't miss this summer's Kids Go Free offer.

Here are some top reasons why the ferry is perfect for a family holiday:

CHILDREN

- As anyone who has travelled with children before knows, they don't like to sit still for long! That's not a problem on the ferry, because there's plenty of room to wander round and stretch the legs, rather than being stuck in a tiny seat for the whole journey.
- Young travellers can enjoy themselves and meet new friends in the Junior Shipmates areas on our vessels.
- Keeping children entertained isn't always easy, but our on board shop Ocean Avenue has a selection of comics, toys and games which will help pass the time.



THERE ARE NO LUGGAGE FEES

This is a big advantage to travelling families. You can pack everything your children might need, including favourite clothes, cuddly toys and games, without having to decide what to leave behind, or facing extra charges.



TAKE YOUR CAR!

Getting the family around on holiday can be a challenge, struggling onto buses and trains with all your luggage. Go by ferry and you can take your car; when the boat docks you just drive off and start your getaway.

Travelling can be tiring, even for the most seasoned holidaymaker, so the chance to get your head down is invaluable. Booking a cabin gives you the chance to sleep, and enjoy some extra privacy, as you sail. Ben-my-Chree has four-berth en-suite cabins, with TV, in-cabin meal service and complimentary tea and coffee-making facilities.



FEELING PECKISH?

You might get peckish on your journey, and that can be tough when the little ones are being picky about what they'll eat. You'll find a range of meals and snacks on the ferry, including children's dishes to delight the fussiest little diners.

MANANNAN

Set sail on fast craft Manannan and you can enjoy some quality time together as you settle down to watch family-friendly movies in either of the two cinema lounges.

WHAT CAN YOU SEE?

The ferry makes your journey more of an adventure for young passengers. Take a walk on the outside deck and you can enjoy the view, take in the invigorating sea air, spot passing boats and keep an eye out for marine wildlife.



Finally, for many travellers, young and old, travelling by ferry is exciting and the perfect way to start the summer holiday! To find out more, and for full details of the Kids Go Free summer special, visit WWW.STEAM-PACKET.COM



STEAM PACKET HOLIDAYS DAY EXCURSIONS

Steam Packet Holidays is once again offering a variety of fantastic day excursions to events and locations across the UK this summer.

You can choose from Chester Zoo, Blackpool, Southport Flower Show and the Trafford Centre; there's something for everyone, and prices start at just £49 for adults and £36 for children.

There are also offers available for day trips to Southport Air Show, Alton Towers and the Tatton Park Flower Show.

All trips include ferry travel, on-board snack voucher (except Alton Towers) plus coach transfers and entry tickets where applicable

To book any of the above packages or enquire about other destinations please call 661661 or email info@steampacketholidays.com



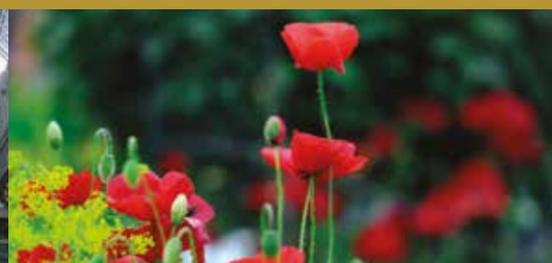
CHESTER ZOO ADULT £67.00 CHILD £51.00
30th July, 13th August, 25th August



BLACKPOOL ADULT £49.00 CHILD £36.00
3rd September



TRAFFORD CENTRE
ADULT £49.00 CHILD £39.00 12th September



SOUTHPORT FLOWER SHOW
ADULT £68.00 CHILD £39.00 21st August

2015 SUMMARY TIMETABLE

The timetable below is a summary of our scheduled services for 2015. Planned maintenance, tidal conditions and other operational reasons will lead to varying departure times and sailing frequency on particular days. To confirm the departure time on your preferred day of travel, please visit **WWW.STEAM-PACKET.COM** or call our Reservations Team on **661661**.

16th June to 8th September 2015

From Douglas to		To Douglas from			
Liverpool	Heysham	Liverpool	Heysham		
Mon	07:30 & 15:00	08:45 & 19:45	Mon	11:15 & 19:15	02:15 & 14:15
Tues	15:00	08:45 & 19:45	Tues	19:15	02:15 & 14:15
Wed	15:00	08:45 & 19:45	Wed	19:15	02:15 & 14:15
Thurs	07:30 & 15:00	08:45 & 19:45	Thurs	11:15 & 19:15	02:15 & 14:15
Fri	07:30 & 15:00	08:45 & 19:45	Fri	11:15 & 19:15	02:15 & 14:15
Sat	07:30 & 15:00	08:45 & 20:00	Sat	11:15 & 19:15	02:15 & 14:15
Sun	15:00	08:45 & 19:45	Sun	19:15	02:15 & 14:15

From Douglas to Ireland

July	Wed 01	Sat 04	Sun 05	Tue 07	Wed 08	Fri 10	Sat 11	Sun 12	Tue 14			
	Belfast 07:00	Dublin 19:30	Belfast 07:00	Dublin 07:00	Belfast 07:00	Belfast 07:00	Dublin 19:30	Belfast 07:00	Dublin 07:00			
Wed 15	Belfast 07:00	Dublin 07:00	Tue 21	Belfast 07:00	Wed 22	Dublin 07:00	Sat 25	Dublin 19:30	Sun 26	Belfast 07:00		
										Tue 28	Dublin 07:00	
										Wed 29	Belfast 07:00	
										Aug	Sun 02	Belfast 07:00
											Sun 09	Belfast 07:00
											Sun 16	Belfast 07:00
											Sun 23	Dublin 07:00
											Sat 20	Belfast 19:30
											Sat 27	Belfast 19:30
											Sat 04	Belfast 19:30
											Sat 11	Belfast 19:30
											Sat 18	Belfast 19:30
											Sat 25	Belfast 19:30
											Sat 02	Belfast 19:30
											Sat 09	Belfast 19:30
											Sat 16	Belfast 19:30
											Sat 23	Belfast 19:30
											Sat 30	Belfast 19:30
											Sat 07	Belfast 19:30
											Sat 14	Belfast 19:30
											Sat 21	Belfast 19:30
											Sat 28	Belfast 19:30
											Sat 05	Belfast 19:30
											Sat 12	Belfast 19:30
											Sat 19	Belfast 19:30
											Sat 26	Belfast 19:30
											Sat 03	Belfast 19:30
											Sat 10	Belfast 19:30
											Sat 17	Belfast 19:30
											Sat 24	Belfast 19:30
											Sat 31	Belfast 19:30

Please check our **Timetables page at www.steam-packet.com/Timetables** for the latest timetable information. You will be able to select the route/date range you are interested in and then print or save the timetable.

9th September to 8th November 2015

From Douglas to		To Douglas from			
Liverpool	Heysham	Liverpool	Heysham		
Mon	07:30 & 15:00	08:45 & 19:45	Mon	11:15 & 19:15	02:15 & 14:15
Tues	15:00	08:45 & 19:45	Tues	19:15	02:15 & 14:15
Wed	15:00	08:45 & 19:45	Wed	19:15	02:15 & 14:15
Thurs	07:30 & 15:00	08:45 & 19:45	Thurs	11:15 & 19:15	02:15 & 14:15
Fri	07:30 & 15:00	08:45 & 19:45	Fri	11:15 & 19:15	02:15 & 14:15
Sat	07:30 & 15:00	08:45 & 20:00	Sat	11:15 & 19:15	02:15 & 14:15
Sun	15:00	08:45 & 19:45	Sun	19:15	02:15 & 14:15

To Douglas from Ireland

July	Wed 01	Sun 05	Sun 05	Tue 07	Wed 08	Fri 10	Sun 12	Sun 12	Tue 14			
	Belfast 10:45	Dublin 01:00	Belfast 10:45	Dublin 10:45	Belfast 10:45	Belfast 10:45	Dublin 01:00	Belfast 10:45	Dublin 10:45			
Wed 15	Belfast 10:45	Dublin 10:45	Tue 21	Belfast 10:45	Wed 22	Dublin 10:45	Sun 26	Dublin 01:00	Sun 26	Belfast 10:45		
										Tue 28	Dublin 10:45	
										Wed 29	Belfast 10:45	
										Aug	Sun 02	Belfast 10:45
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											Sun 10	Belfast 10:45
											Sun 17	Belfast 10:45
											Sun 24	Belfast 10:45
											Sun 31	Belfast 10:45

9th November 2015 to 8th January 2016

From Douglas to			To Douglas from		
Liverpool	Birkenhead	Heysham	Liverpool	Birkenhead	Heysham
Mon		08:45 & 19:45	Mon		02:15 & 14:15
Tues		08:45 & 19:45	Tues		02:15 & 14:15
Wed		08:45 & 19:45	Wed		02:15 & 14:15
Thurs		08:45 & 19:45	Thurs		02:15 & 14:15
Fri		08:45 & 19:45	Fri		02:15 & 14:15
Sat	08:00	20:00	Sat	14:00	02:15
Sun	08:00	19:45	Sun	14:00	02:15

CABINS

For extra privacy, and the chance to catch 40 winks so you arrive refreshed, try one of our **four-berth cabins** on Ben-my-Chree. Your en-suite private cabin includes TV, complimentary Wi-Fi and tea and coffee making facilities, plus in-cabin service for meals. Standard cabins on Ben-my-Chree start from just **£49 each way**. Or why not sample a little luxury in one of Ben-my-Chree's **Premium cabins**. Alongside all the benefits of a Standard cabin, the Premium cabins offer superior seating, a DVD player, selection of DVDs, a selection of cold drinks and snacks, plus newspapers and magazines. Prices start from **£57 each way**.



CAR SPECIAL OFFERS

Summer 2015
16/06/15 - 07/09/15

Autumn 2015
08/09/15 - 08/01/16

Weekend Supplement**
Per Vehicle

Offer	Car + 2 each way from	Summer 2015	Autumn 2015	Weekend Supplement**
Midweek (Mon - Thurs) 3 Day Return Offer*	Car + 2 each way from	-	£59	-
5 Day Short Break Offer^	Car + 2 each way from	£91	£80	£15-£20
Any Length Special Offer	Car + 2 each way from	£112	£100	£24-£32
Starlight Offer †	Car + 4 each way from	£130	£123	£15-£20
Day Trip Offer	Car + 4 each way from	£83	£78	£15-£20

Foot & additional vehicle passengers (valid until 08/01/16) Adult/Child from £18/£9 each way. Weekend supplement £3.50 per passenger

Terms and conditions apply and subject to availability. All fares shown are online prices at STEAM-PACKET.COM, supplements of £7.50 per passenger and £15 per vehicle apply for telephone and in-person bookings. All prices subject to alteration and include all fuel surcharges and taxes applicable at time of publication. All fares are "From" fares, prices vary over time and sailing to sailing. All Car Offers must be booked at least 48 hours in advance and all Foot Passenger Offers must be booked 24 hours in advance. Details of maximum standard fares and sailing tariffs are published on STEAM-PACKET.COM and are available on request. For payment by credit card a fee of £3 applies per transaction not per person.

Car Offers: *Journeys must be completed within 3 days - day of outward sailing counts as day 1. Return sailing must commence on or before day 3. ^Journeys must be completed within 5 days - day of outward sailing counts as day 1. Return sailing must commence on or before day 5. **Per single leg crossing for Friday, Saturday and Sunday travel (excluding Belfast and Dublin for Car Special Offers) †Both your outward and return journeys must be scheduled to depart between 18:00 and 03:00 hrs. ‡Kids Go Free Offer: Valid for travel between 07.07.15 - 03.09.15. Heysham and Liverpool routes: midweek only - Tuesday to Thursday. Belfast and Dublin routes: all scheduled sailings. Child = 4-15 years (infants under 4 years travel free). Not to be used in conjunction with any other offer. †Foot Passenger Offer: Valid for travel until 08.01.16. Weekend Supplement of £3.50 per passenger for Friday, Saturday and Sunday travel.

RESERVED SEATING

Don't forget, you can relax in the **Niarbyl Lounge** with **reserved seating** for just **£4 each way**.

To make your trip that little bit more special, why not join us in the **Premium Lounge**, where you can enjoy a higher level of comfort, convenience and service for just **£17.50 each way**. Please be aware that children under the age of 8 years are not permitted in the Premium Lounge.



RESERVATIONS & ENQUIRIES

We offer some great discounts when you book via our website **STEAM-PACKET.COM**

Book online and there is a discount of £7.50 per passenger and £15 per vehicle. Our Standard Fares are even discounted by up to 2% when booked online.

If you have any queries, or would like to book by phone, please call us on one of the following numbers:

Isle of Man - 661661

International - +44 (0)8722 992992+

+Calls to this number are charged at 11 pence per minute, plus your telephone company's access charge.



TRAVELLING WITH SPECIAL REQUIREMENTS?

Members of our crew have received training to assist passengers with limited mobility and special requirements and we are pleased to make arrangements for anyone who needs help at the ports or on board our vessels.

We ask passengers to inform us of their anticipated requirements at the time of booking or at least 48 hours prior to travel to ensure we can assist in the best way possible. Ben-my-Chree and Manannan have lift facilities from the vehicle deck to the passenger lounges. Ben-my-Chree also has two cabins which are suitable for wheelchair access.

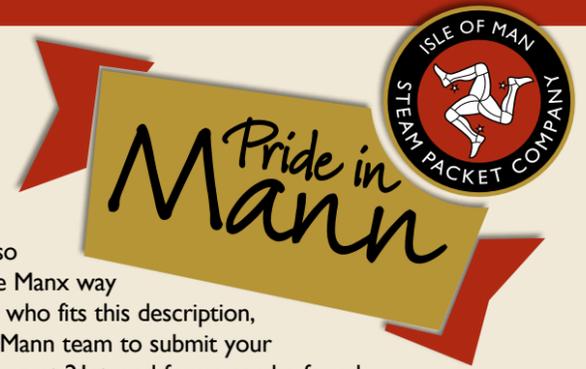


STILL TIME TO NOMINATE FOR PRIDE IN MANN

There is still time to make nominations in the 2015 Pride in Mann Awards, for which we have teamed up with Isle of Man Newspapers. We are proud to serve the Island's community and are delighted to sponsor the awards for this year, which recognise the unsung heroes of our community who make the Island such a fantastic place to live.

The 12 categories are: Local Hero, Good Neighbour, Service with a Smile, Community Champion, Performer of the Year, Sporting Achievement, Spirit of Youth/Schools, Environmental Awareness, Emergency and Health Services, Manx Welcome, Charity and Volunteers, and Manx Cultural Champion.

There have been some wonderful nominations so far, and our Chief Executive Mark Woodward said: 'There are so many generous people around the Island, whose efforts do so much to help others and enhance the Manx way of life. If there is someone you know who fits this description, please get in touch with the Pride in Mann team to submit your nomination.' Nominations close on August 21st, and forms can be found in Isle of Man Newspapers' titles or you can nominate online at www.prideinmann.com.



STEAM PACKET COMPANY SUPPORTS RNLI AND ALEX'S ROUND-BRITAIN CHARITY WALK

We have been regular supporters of the RNLI over the years, and this year is no exception. Four Steam Packet Company vouchers have been given to RNLI branches in Port Erin and Port St Mary for use as prizes, and we recently helped the RNLI with a very different fundraising project.

We were delighted to meet Alex Ellis-Roswell when he visited the Island as part of his trek around the coast of Britain to raise funds for the RNLI. Alex spent 10 days walking the Raad ny Foillan and visiting the Island's lifeboat stations, meeting volunteers and raising money. It was part of a two-year 6,500-mile adventure, as he bids to raise £10,000 for the RNLI and raise awareness of the work it does. Alex set off from Kent in August last year and has already raised well over half of his target. Alex said: 'I would like to thank everyone who donated or helped me along the way while I was in the Isle of Man, and the Steam Packet Company which kindly supported me with travel to and from the Island.'

CONGRATULATIONS TO THE ISLE OF MAN'S ISLAND GAMES SQUAD

We were proud to support three Manx teams who took part in the recent Natwest Island Games XVI. We transported equipment for the football, archery and cycling teams who represented the Island in Jersey. While the majority of the Isle of Man squad across all sports flew to the Channel Islands, the amount of equipment needed for football, archery and cycling meant those teams had to ship their gear over in a van.

Joy Gough from the Isle of Man Archery Club said: 'We depend hugely on the support given to us by the Steam Packet Company. Our competitors have to travel with their bows and shooting kit when competing, and sometimes our squad can consist of up to 16 archers. The amount of equipment to transport makes it both impracticable and too expensive to travel by air. The nature of the sport means competition fields are invariably in the countryside and therefore travelling with a vehicle is vital. This is where the Steam Packet Company really helps.'



STEAM PACKET COMPANY HELPS BEACH BUDDIES OPEN ITS FIRST VISITOR CENTRE

Local beach cleaning charity Beach Buddies opened its first visitor centre at Niarbyl in April, and we were delighted to have been able to help!

We offered a donation to Beach Buddies which has enabled them to provide digital presentations, display boards and leaflets which are given to all visitors to the facility, with a particular emphasis on schools.

Beach Buddies founder Bill Dale said: 'We have been in discussions with the Steam Packet Company for some time and we both felt that purchasing this equipment would help educate young people.'

Our Chief Executive Mark Woodward added: 'We are delighted to get involved with the Beach Buddies visitor centre. This is a very positive initiative, and we wanted to give our support to get the project off the ground.'

'We are keen to raise awareness about the careless disposal of litter and to join in getting the message across to the public about the dangers this causes to the environment and wildlife.'

'The Steam Packet Company has itself been a victim of the damage that can be caused by debris in the sea, so we are highly aware of the cost of repairs and the disruption this can cause to passengers.'



USEFUL TRAVEL INFORMATION

BOOKING & PAYING

Passenger Descriptions

Adult = 16 to 59 years. Senior Citizen = 60+ years. Child = 4 to 15 years. Infants under 4 years may travel free of charge but must be included in the number of passengers when booking.

Private Vehicle Descriptions

Car = Up to 1.8 metres high. High Car = Over 1.8 metres high but within the vessel limitation. Motorcycles with sidecars and trikes should be booked as Motorcycle Sidecars. When booking motorhomes and vehicles with trailers you must provide accurate details of height and length at the time of booking. Vehicles in excess of the declared length / height / weight may be refused shipment. If accepted the vehicle will be subject to surcharge.

Vehicle Deck Limitations

Please ensure that your vehicle adheres to the maximum limitations detailed. If not, you may not be permitted on board the vessel.

Manannan: Liverpool route restrictions - Height: 3.4 metres. Length Single Vehicle: 8 metres. Vehicle towing trailer: 13 metres. Width: 2 metres. Weight: 7.5 tonnes. Manannan can accommodate larger vehicles on the Belfast, Dublin and Heysham routes although a 4 tonne weight limit is in force on the Belfast route. In these circumstances contact must be made with our Reservations Team on +44 (0) 1624 661661 to confirm your requirements prior to booking. Vehicle dimensions include any attachments which alter the size of the vehicle such as roof boxes, luggage on roof racks, antennae, aerials and bike carriers, etc.

Ben-my-Chree: Height: 4 metres. Length: 18 metres. Width: 2.5 metres. Weight: 7.5 tonnes (other than freight vehicles and coaches). The Ben-my-Chree can accommodate larger vehicles, contact must be made with our Reservations Team on +44 (0) 1624 661661 to confirm requirements prior to booking.

Vehicles with Low Ground Clearance

Drivers of vehicles with low ground clearance may not be able to travel on some sailings due to tidal conditions and shore facilities. Please ensure that you check with us before booking. We recommend travel on the Ben-my-Chree for such vehicles.

When payment is due

Payment for all bookings is due at the time of booking unless we state otherwise. We will be entitled to cancel bookings without notice if full payment has not been received.

How to Pay

Payment may be made online by major credit or debit card. Payment may be made in person by major credit or debit card, cash or by cheque. Bookings paid for by credit card (Visa or MasterCard) are subject to a non-refundable charge per booking. Bookings paid for using debit card will not incur a charge. Bookings paid for by cheque must be paid at least ten working days prior to travel.

Online Fares

Special Offers shown in this brochure are online fares, which may only be booked at STEAM-PACKET.COM. Supplements of £7.50 per passenger and £15.00 per vehicle apply for telephone and in person bookings. Please note coaches / vans / freight cannot be booked online. For vans/freight reservations please contact our Reservations Team on the number above to make your booking or enquiry. For coach reservations please call +44 (0) 1624 645 683.

Fuel Surcharge

Prices shown include a fuel surcharge or rebate applicable at time of publication. Fuel surcharges or rebates are subject to a quarterly review meaning prices may vary for new bookings only. No further surcharges or rebates will apply for existing bookings.

Travel Lead Time

Travel must commence within 13 months of the booking date and any return travel must be within 12 months of the outward travel date.

SPECIAL OFFER CONDITIONS

ALL SPECIAL OFFERS MUST BE PAID FOR IN FULL AT THE TIME OF BOOKING. OFFERS ARE SUBJECT TO AVAILABILITY AND RESTRICTIONS APPLY. FARE QUOTES CAN ONLY BE GUARANTEED IF PAID FOR AT TIME OF QUOTATION.

Vehicle Special Offers must be booked a minimum of 48 hours in advance. Foot passenger Special Offers must be booked a minimum of 24 hours in advance, all Special Offers are subject to availability.

Alterations to booked Special Offer fares are subject to an online amendment fee of £5 per person, or offline amendment fee of £10 per person. You must also pay any increase in the fare applicable. No refunds or credits will be allowed. Day trip outward and return journeys must be completed on the same day (or the following day's 0215 hrs sailing from Heysham).

Short Break Return: Journeys must be completed within 5 days – Day of outward sailing counts as day 1, return sailing must commence on or before day 5.

Each Way Special Offer fares must be used as part of a return booking & vehicles must travel in both directions to obtain this fare. If your outward & return sailings are within two different Special Offer date periods (e.g. Summer & Autumn), add the relevant each way fares together to calculate the amount payable.

Starlight Offer: To qualify for the Starlight Offer, both your outward and return journeys must be scheduled to depart between 1800 and 0300 hrs.

All Special Offers are subject to availability. Each Special Offer is subject to specific terms and also the general Conditions of Carriage. In the event of a conflict between these conditions and the Special Offer Conditions, the Special Offer Conditions shall prevail.

VANS/COMMERCIAL VEHICLES

All commercial vehicles (including vans) are subject to the prevailing commercial rate and are not bookable online. However there is a concession to passengers travelling in a commercial vehicle if travelling for a non-commercial purpose. Conditions apply to this concession which must be agreed with us in advance. For further details please contact our Reservations Team on +44 (0) 1624 661661 to make your booking or enquiry. prior to making a booking. Please note that if these conditions are not satisfied, we reserve the right to charge commercial rates at the time of passage.

STANDARD FARES

A discount of up to 2% is available when booked online. Standard fares are fully flexible but amendments may be subject to a tariff change. Cancellation charges apply. Further details of maximum standard fares and sailing tariffs are published on STEAM-PACKET.COM and are also available on request.

CHANGES/CANCELLATIONS

Changes to bookings may be made subject to availability and subject to the conditions of the booking. Changes to a higher fare and any amendment fees incurred must be paid for at the time of alteration.

Passengers who cannot travel should let us know as soon as possible before the outward date of travel.

Please note that unused Special Offers will be cancelled immediately following their scheduled departure time.

No refunds or credits will be allowed against these tickets. All Special Offers are non-refundable. Unused portions of day trip fares are non-refundable and non-transferable.

Applications for refunds of standard fares only must be made in writing to the Isle of Man Steam Packet Company Refunds Department, Imperial Buildings, Douglas, Isle of Man, IM1 2BY and within 6 months of the outward travel date. Cancellation charges will apply.

TRAVELLING WITH PETS

Pets may travel in your vehicle on either our conventional vessel Ben-my-Chree or fast craft Manannan free of charge.

Dogs and cats may travel with passengers who wish to use the pet facilities available on board our conventional vessel the Ben-my-Chree and a charge of £10 per pet per journey will apply. We advise passengers that cats should be carried in an appropriate carrier and all other types of domestic pet will only be permitted at the discretion of the Company and will be charged accordingly.

Only certified assistance dogs will be permitted in other passenger areas on board our vessels.

Please note: A pet is classed as a domestic animal such as a cat or dog. Animals raised in an agricultural environment will be classed as livestock and would need to be booked with our reservations team.

PLEASE NOTE THAT ALL FARES, FEES, VESSELS, PORTS AND SAILING TIMES QUOTED MAY BE SUBJECT TO ALTERATION / CANCELLATION.

Passengers are reminded that it is their own responsibility to ensure that they have appropriate insurances which cover any costs, and/or loss of earnings, which may arise and are not already covered under EU Regulation 1177/2010. Passengers are also advised to ensure that they, their vehicles and luggage are insured when on our vessels or ashore.

All bookings for travel are subject to the Conditions of Carriage of Passengers and Luggage of the Isle of Man Steam Packet Company Limited. The travel and other information set out above forms part of the Conditions of Carriage, available on our website (STEAM-PACKET.COM), and which apply to any bookings for travel.