



## **IMPORTANT INFORMATION WHEN TRAVELLING WITH YOUR PET**

### **Vessel: Fastcraft “Manannan”**

#### **Car Passengers**

Pets travelling in vehicles are carried free of charge but they must remain in your vehicle for the duration of the journey.

#### **Foot Passengers**

Pets are not permitted in the passenger areas of the fastcraft Manannan. Only certified assistance dogs are permitted in all passenger areas on board the vessel.

### **Vessel: Conventional Ferry “Ben-my-Chree”**

#### **Car Passengers**

Pets travelling in vehicles are carried free of charge but they must remain in your vehicle for the duration of the journey; unless you are pre booked in to the pet lounge or one of our two pet cabins, the charges are £10 per pet. It clearly states during the online booking process that if you are either booking a pet cabin or space in the pet lounge an additional charge is added to the overall booking cost. Space is restricted and strictly subject to availability in any of the pet accommodation options.

#### **Foot Passengers**

If you turn up at the port without a valid pet ticket you will not be allowed to bring your pet on board, there are no exceptions to this rule.

Pets must be transported to and from the vessel by the passenger and once on board they must then be taken directly to the booked accommodation. Your valid ticket must be produced for entry to the pet lounge or on collection of your pet cabin key.

- ❖ On collection of pet cabin keys you will be asked how many pets you are taking in to the accommodation, if you have more than one please make sure you have booked the correct number of pets and you must produce the correct amount of boarding cards.
- ❖ The pet lounge or pet cabins must be booked in advance and the appropriate fee paid; £10.00 per pet. There are no exceptions to this rule. Your pet must wear a collar and lead at all times, if your pet doesn't socialise well with other animals it must be muzzled as a precaution, if it is not muzzled we may request that you take your pet back to your vehicle. We offer a small selection of muzzles for the duration of your crossing; these can be collected from the information bureau in the main passenger lounge.
- ❖ You may exercise your pet on the outside passenger deck, as a responsible pet owner you must clean up after your pet at all times; “NO EXCEPTIONS”. You should carry suitable poop bags and/or a poop scoop or similar and dispose of any waste in an outside rubbish bin.



- ❖ Would all passengers who wish to use the pet lounge please wait until all booked pets (owners) are seated, thereafter any unallocated seats may be used by any remaining members of your party/family. Pets are not permitted on any passenger seating in any pet accommodation, a cleaning charge of £25.00 will be applied if specialist cleaning is required.

### **Guide and Assistance dogs**

Isle of Man Steam Packet Company welcome specially trained "Sight", "Hearing" and "Feeling" dogs on board our vessels. All guide and assistance dogs must have the appropriate paper work when travelling. The dogs are allowed to remain with their owner on the passenger decks for the duration of the voyage if they are an officially registered working dog. When on the passenger decks they must wear the special guide dog harness or jacket at all times. Please contact us at least a few days before you travel so that staff on-board can be notified and be ready to assist.