



25 May 2022

## Access to medical services for visitors during TT fortnight

*Hello,*

We hope you're looking forward to your visit to the Isle of Man!

Whilst we hope you don't need to make use of Manx Care's services whilst you're on the Island, we wanted to make sure you were aware of the services we provide, should you need them.

Manx Care is the Island's provider of health and statutory social care services – similar to an NHS Trust in the UK. We've created a handy signposting guide which points you to the most appropriate service to meet your needs, available in a number of different languages. You can find the link to that [here](#).

### Medical Services for UK Residents

The Isle of Man has a reciprocal healthcare agreement with the UK which means that medical treatment which is needed by a resident of England, Scotland, Wales or Northern Island whilst visiting the Island is provided by the IOM NHS on the same basis as services provided to local residents. If you are a UK resident and you require NHS services whilst visiting the Island then the clinician you see will decide if treatment can reasonably wait until you return home after your visit, or if you need the treatment whilst here. If the latter, then the treatment will be provided free of charge except for any charges which would be payable by an Island resident (e.g. prescription charges). UK residents may also register as a temporary resident with an IOM GP if their visit to the Island is more than 24 hours and less than three months. Details of how to do this can be found at <https://www.gov.im/categories/health-and-wellbeing/doctors/>.

Please note that the reciprocal healthcare agreement does not cover all eventualities and so we advise visitors to obtain their own appropriate level of insurance in addition to this. For example, the agreement is restricted to visits of less than three months' duration and it does not, in all circumstances, include medical repatriation back to the UK, which can be very costly if needed.

### Medical Services for visitors from outside the UK

In line with the provisions of the NHS (Overseas Visitors) Regulations 2011, visitors from other jurisdictions are generally only entitled to accident and emergency services free of charge. All other services, including admission into hospital following treatment in the accident and emergency department, medicines and diagnostic tests must be paid for. This, together with the potential cost of medical repatriation to a jurisdiction beyond the UK, means it is imperative that you have comprehensive travel insurance which covers these eventualities or the means to pay significant medical bills should you require medical attention whilst on the Island. If admitted, any overseas visitors will be expected to provide insurance details or pay for any medical bills prior to discharge from hospital.

Visitors from outside the UK may register with a GP practice as a private patient and will be expected to pay for any consultation, treatment or prescription at the time of the visit. Further information may be found at <https://www.gov.im/categories/health-and-wellbeing/doctors/>.

### Other useful information

Accident and emergency treatment, including treatment at the Emergency Department at Noble's, treatment via MEDS, and treatment at the Minor Injuries Units at Ramsey and the TT Grandstand, is available to all and is free of charge. The Emergency Department at Noble's is open 24 hours a day to deal with serious injury, illness or trauma.

MEDS, the Manx Emergency Doctor Service located next to the Emergency Department at Noble's, is an out of hours **emergency** service that operates Monday to Friday from 18:00 to 08:00, and 24-hours a day at weekends and on Bank Holidays when doctors' surgeries are closed. The telephone number is (+44) 01624 650355.

There is also a Minor Injuries Unit at Ramsey Cottage Hospital, which is open from 08:00 to 20:00 seven days a week, and treats a wide range

of illnesses and injuries. During practice sessions and race days, First Aid will be available at the medical unit located behind the Grandstand Minor Injuries Unit.

Thanks, and enjoy a safe TT 2022!

**Oliver Radford**

*Director of Operations, Manx Care*

