

IMPORTANT INFORMATION WHEN TRAVELLING WITH YOUR PET

If you are traveling with your pet there are a number of options available to you. The facilities available will depend on which vessel you are traveling on, either on our conventional ferry Benmy-Chree or fast craft Manannan. Space is restricted and strictly subject to availability.

Pet Lounge - Available on Ben-my-Chree

If you would like your pet/s to accompany you in a lounge when traveling on Ben-my-Chree please ensure you book the Pet Lounge for a fee per pet.

There is one passenger seat reserved per pet. Any remaining unallocated seats in the Pet Lounge may be used by members of your party/family. However, please wait until all booked pet's owners are seated.

Pet Friendly Cabin - Available on Ben-my-Chree

If you are travelling with your pet/s on Ben-my-Chree and would like them to join you in one of our four-berth cabins, this is a good option for you.

Passengers wishing to take their pet/s into a Pet Friendly Cabin must pay a fee per pet. If you do not declare and pay for your pet/s before travel, you will be asked to pay the fee on board. You will be issued with a pet boarding card/s at vehicle or passenger check in, which must then be handed in at the information bureau when obtaining your cabin key.

Pet Kennel – Available on Ben-my-Chree and Manannan

Pet kennels must be booked prior to travelling at a fee per pet. You are required to provide your pet's own bedding and water bowl, however we will provide water if requested once on board. We will also provide cleaning spray, paper towels, gloves and a rubbish receptacle. It is your responsibility to clean the kennel after your pet's use.

Pet kennels are located on the vehicle deck. If you are a foot passenger you will be directed to the vehicle deck when you embark.

You must write your name on your boarding card in the space provided and attach it to the kennel using the designated clipboard. When ready to disembark you will be escorted to the car deck by a crew member to collect your pet.

Internal Kennel Dimensions - Length 88cm, Width 60cm & Height 74cm



Pet/s to remain in your vehicle

Pets travelling in vehicles are carried free of charge. They must remain in your vehicle for the duration of the journey.

Please Note:

- ❖ If you arrive at the port without a reservation for your pet/s there is no guarantee that they can be accommodated. Space is restricted and strictly subject to availability.
- ❖ Pets must be transported to and from the vessel by the passenger and once on board they must then be taken directly to the booked accommodation. A valid pet boarding card must be produced for each pet to gain access to the pet accommodation
- ❖ Your pet must wear a collar and lead at all times, if your pet doesn't socialise well with other animals it must be muzzled as a precaution. If it is not muzzled we may request that you take your pet back to your vehicle. We offer a small selection of muzzles for the duration of your crossing; these can be collected from the information bureau in the main passenger lounge.
- On board Ben-my-Chree, pets that are accommodated in the Pet Lounge or Pet Friendly Cabins may be exercised on the outside passenger deck. As a responsible pet owner you must clean up after your pet at all times. You should carry suitable poop bags and/or a poop scoop or similar and dispose of any waste in an outside rubbish bin.
- Pets are not permitted on any passenger seating in any pet accommodation. A cleaning charge of £25.00 will be applied if specialist cleaning is required.

Guide and Assistance Dogs

Isle of Man Steam Packet Company welcome specially trained "Sight", "Hearing" and "Feeling" dogs on board our vessels. All guide and assistance dogs must have the appropriate paper work when travelling. The dogs are allowed to remain with their owner on the passenger decks for the duration of the voyage if they are an officially registered working dog. When on the passenger decks they must wear the special guide dog harness or jacket at all times. Please contact us at least a few days before you travel so that staff on-board can be notified and be ready to assist.